



# MatLab

MAC OS

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## **Purpose**

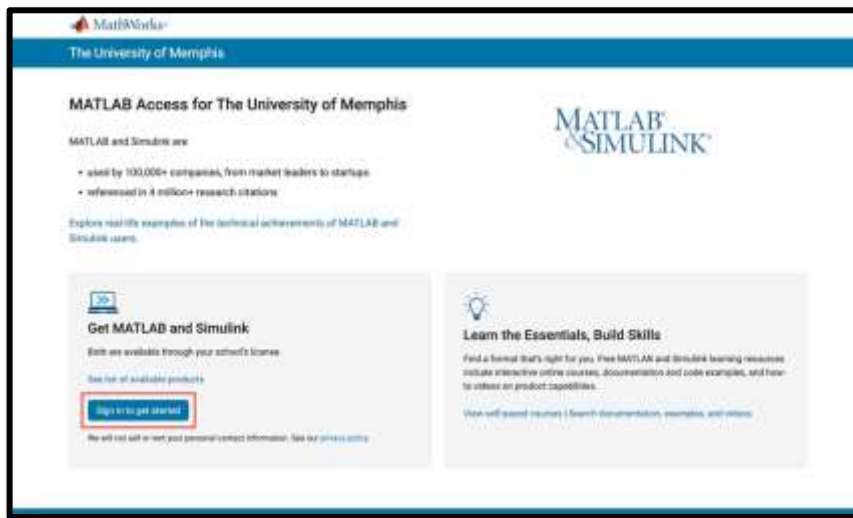
This training material highlights how to download the MatLab application on a MAC.

## **Audience**

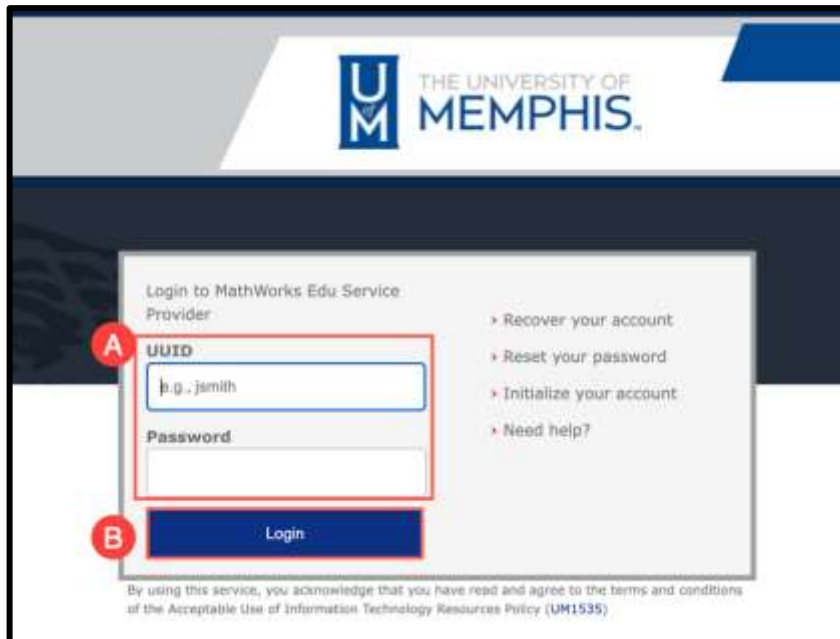
University of Memphis faculty, staff, or students who need to access MatLab on a MAC.

## Installing MatLab on a Mac

1. Navigate to [the MatLab download installer](#).
2. Click **Sign in to get started**.



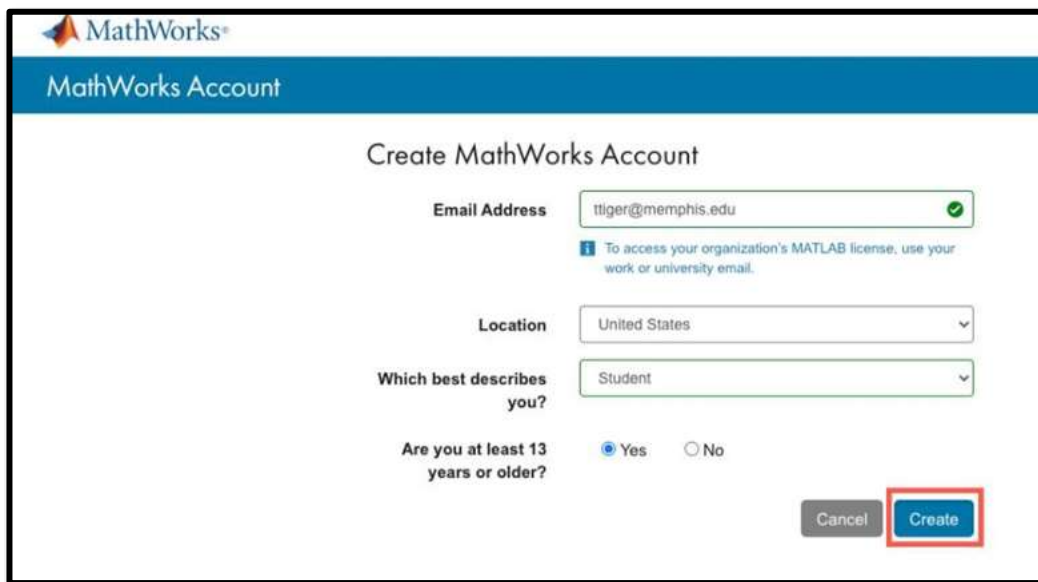
3. Sign in with your UofM Credentials. **A)** Enter UUID, and **B)** Password.




4. Authenticate with DUO



5. If you have not created a MatLab account, you will be prompted to. Click **Create Account**.

A screenshot of the MathWorks account creation page. The page has a blue header with the MathWorks logo and the text "MathWorks Account". Below the header, the title "Create MathWorks Account" is centered. The form contains several fields: "Email Address" with the value "ttiger@memphis.edu" and a green checkmark; "Location" with a dropdown menu showing "United States"; "Which best describes you?" with a dropdown menu showing "Student"; and "Are you at least 13 years or older?" with radio buttons for "Yes" (selected) and "No". A "Cancel" button and a "Create" button are at the bottom right. The "Create" button is highlighted with a red rectangle.

6. The next page will ask you to verify your account. A verification email will be sent to your university email account. Once you verify the email, you may need to click **Continue** if the webpage does not automatically load.

A screenshot of the MathWorks account verification page. The page has a blue header with the MathWorks logo and the text "Important MathWorks Account Information". Below the header, the text "Thank you for registering with MathWorks!" is displayed. The main content area says "Verify your email address by clicking this link:" followed by a blue button labeled "Verify your email". Below the button, it says "If you are unable to click the link, copy and paste this link into the address bar on your browser." and a blue bar containing a link. At the bottom, it says "Sincerely, MathWorks Customer Service Team". The "Verify your email" button is highlighted with a red rectangle.

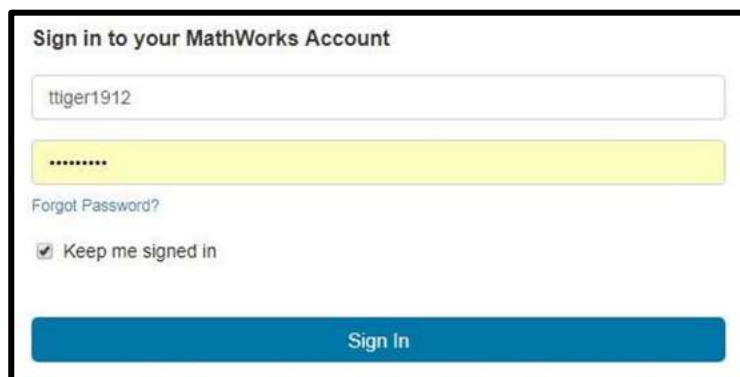
7. **A) Enter your First Name, B) Enter your Last Name, C) Create a User ID (Optional), D) Create Password, E) Confirm Password, F) Select What describes your Role? from the drop-down menu, G) Select Department, H) Check the box marked I accept the Online Services Agreement, I) Click Create.**

The screenshot shows the MathWorks Account creation page. At the top, there is a navigation bar with links: Products, Solutions, Academia, Support, Community, and Events. Below this is a header for 'MathWorks Account' with a search bar. The main content area is titled 'To finish creating your profile, provide the following information for [redacted]@memphis.edu'. The form contains several fields, each with a red lettered annotation: A) First Name, B) Last Name, C) User ID (Optional) (with a note: 'Must include 6 to 16 alphanumeric characters and start with a letter (Example: jsmith555) Learn more'), D) Password, E) Password Confirmation, F) What describes your role? (a dropdown menu), and G) Department (a dropdown menu). Below these fields is a 'Help' section with two questions and checkboxes: 'Questions about product pricing, or figuring out what you need?' and 'Technical problems or questions about your account?'. At the bottom, there is a checkbox labeled H) 'I accept the Online Services Agreement' and a blue 'Create' button labeled I). A footer note states: 'We will not sell or rent your personal contact information. See our privacy policy for details.'

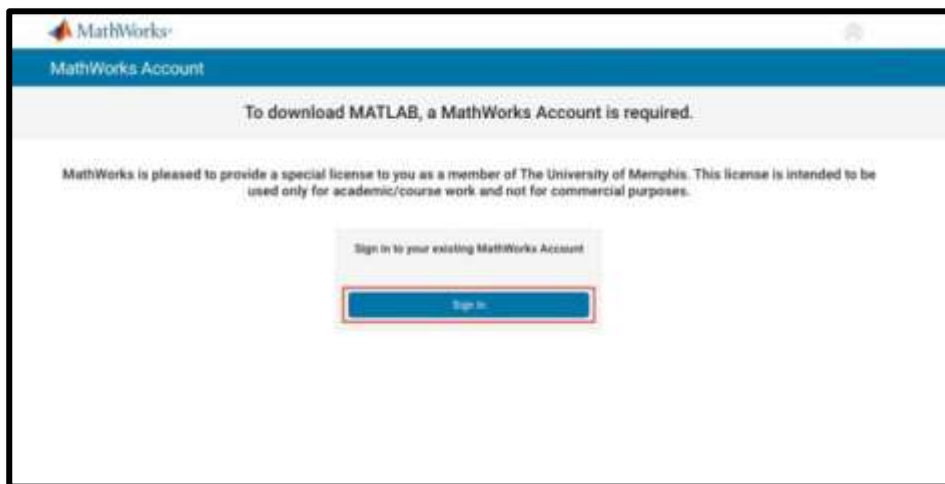
8. Once you verify your email, your MatLab profile will be verified. Click **Sign In**.



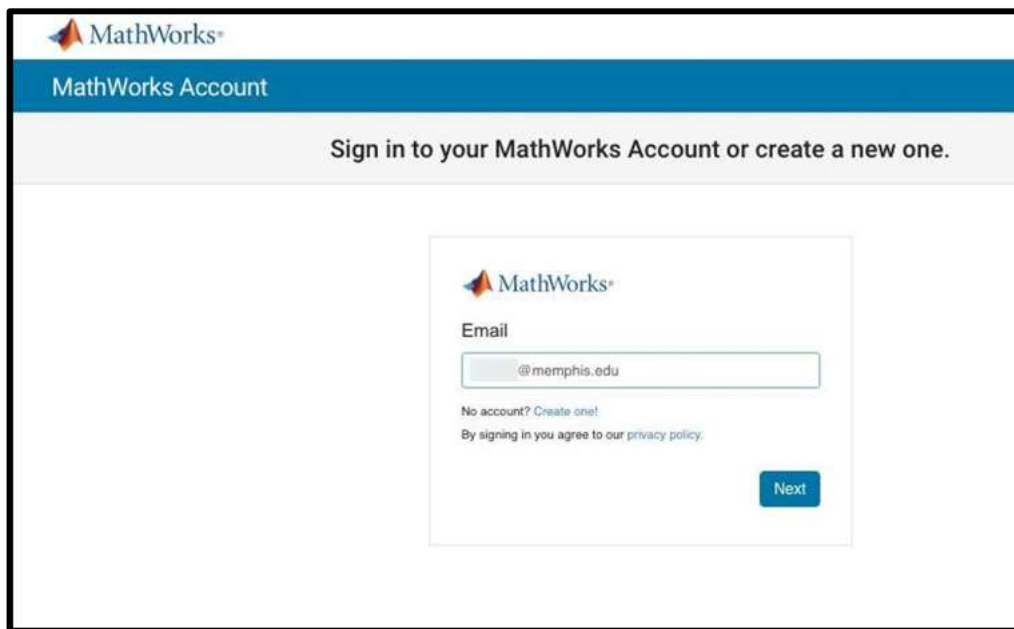
9. Authenticate using the credentials you used to create the account.  
**Note:** This is not your UofM credentials but the credentials for your MatLab account.

A screenshot of the 'Sign in to your MathWorks Account' form. It features a username field containing 'ttiger1912', a password field with masked characters, a 'Forgot Password?' link, a checked 'Keep me signed in' checkbox, and a blue 'Sign In' button at the bottom.

10. If you have created an account, **Sign in to your existing MatWorks account.**

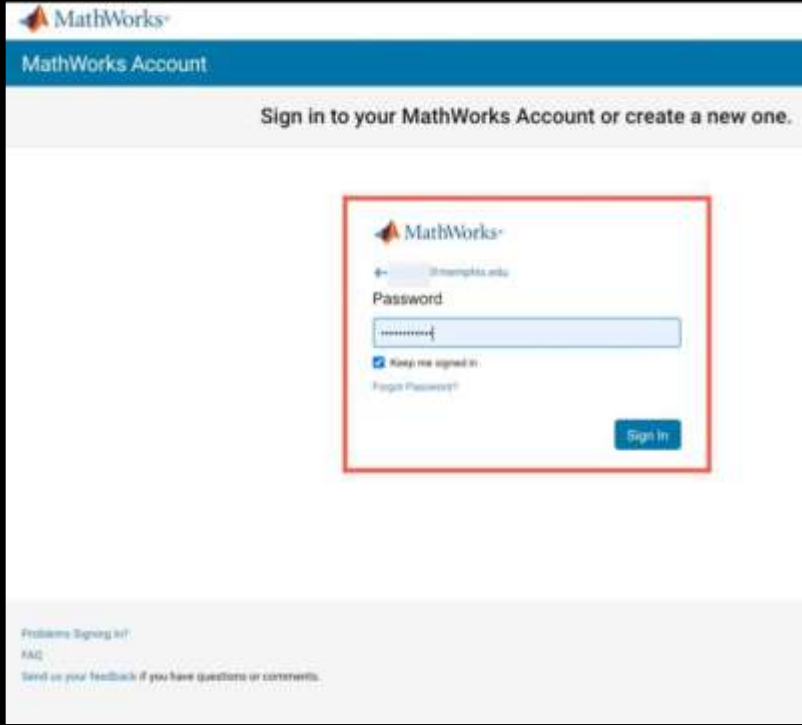


11. Enter you email address, click **Next**.



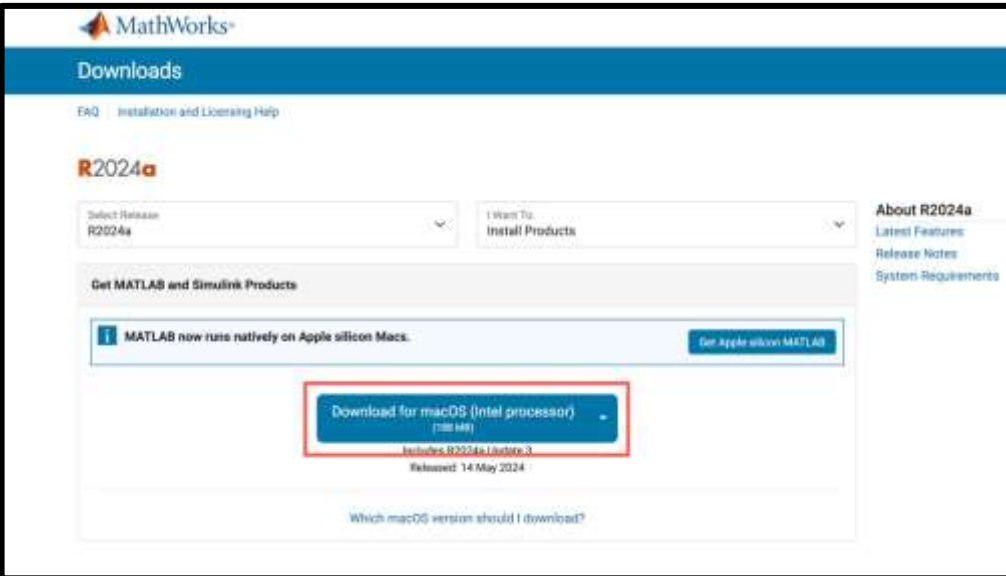


12. Enter your password, click **Sign In**.



The screenshot shows the MathWorks Account sign-in page. At the top, there's a blue header with the MathWorks logo and "MathWorks Account". Below this, a grey bar contains the text "Sign in to your MathWorks Account or create a new one." The main content area is white and contains a sign-in form. The form has a MathWorks logo, a username field (containing "jmemphis@um.edu"), a password field (with masked characters), a "Keep me signed in" checkbox (checked), and a "Forgot Password?" link. A blue "Sign In" button is at the bottom right of the form. A red rectangle highlights the entire sign-in form area. At the bottom left, there are links for "Problems Signing In?", "FAQ", and "Send us your feedback if you have questions or comments."

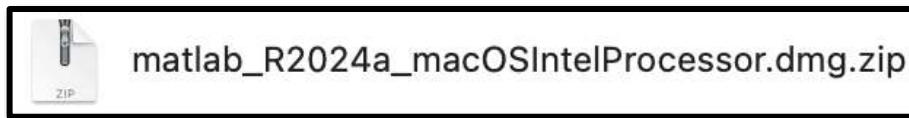
13. Click R2024a **Download for macOS**.



The screenshot shows the MathWorks Downloads page. At the top, there's a blue header with the MathWorks logo and "Downloads". Below this, there's a navigation bar with "FAQ" and "Installation and Licensing Help". The main content area is white and features the "R2024a" release. There are two dropdown menus: "Select Release" (set to "R2024a") and "I Want To" (set to "Install Products"). Below these, there's a section titled "Get MATLAB and Simulink Products" with a blue banner stating "MATLAB now runs natively on Apple silicon Macs." and a button "Get Apple silicon MATLAB". A red rectangle highlights the "Download for macOS (Intel processor) (788 MB)" button. Below this button, it says "Includes R2024a Update 3" and "Released: 14 May 2024". At the bottom, there's a link "Which macOS version should I download?". On the right side, there's a sidebar titled "About R2024a" with links for "Latest Features", "Release Notes", and "System Requirements".

14. The install file will download on your computer as a Zip file, double click to decompress.

15. Double click on the DMG file.



16. Double click on the install icon.



17. The installation may ask you the following question  
"InstallForMacOSIntelProcessor" is an application downloaded from the internet. Are you sure you want to open it?"  
Click **Open**.



18. **A)** Your finder will ask for the password of your computer for installation. Enter your computer's credentials, and **B)** Click **OK**.



19. **A)** Enter your UofM email address **B.)** Click **Next**.

The screenshot shows the MathWorks R2024a login interface. At the top left is the R2024a logo. At the top right is a button labeled 'Advanced Options' with a dropdown arrow and a help icon. The main content area features the MathWorks logo. Below it, the word 'Email' is displayed above a text input field. A red circle with the letter 'A' is positioned to the left of the input field. Below the input field, there is a link that says 'No account? Create one!' and a line of text that says 'By signing in, you agree to our privacy policy.' To the right of the input field, there is a blue button labeled 'Next'. A red circle with the letter 'B' is positioned to the left of the 'Next' button. The entire form area is enclosed in a thin red border.

20. **A)** Enter your password from creating the MathWorks account **B)** Click **Sign in**.  
(See page 6)

The screenshot shows the MathWorks R2024a login interface. At the top left is the R2024a logo. At the top right is a button labeled 'Advanced Options' with a dropdown arrow and a help icon. The main content area features the MathWorks logo. Below it, the word 'Password' is displayed above a text input field. A red circle with the letter 'A' is positioned to the left of the input field. Below the input field, there is a link that says 'No account? Create one!' and a line of text that says 'By signing in, you agree to our privacy policy.' To the right of the input field, there is a blue button labeled 'Next'. A red circle with the letter 'B' is positioned to the left of the 'Next' button. The entire form area is enclosed in a thin red border.

21. **A)** Click **Yes** to accept the terms of the License Agreement. **B)** Click **Next**.

**The MathWorks, Inc. Software License Agreement**

**IMPORTANT NOTICE**

THIS IS THE SOFTWARE LICENSE AGREEMENT (THE "AGREEMENT") OF THE MATHWORKS, INC. ("MATHWORKS") FOR THE PROGRAMS. THE PROGRAMS ARE LICENSED, NOT SOLD. READ THE TERMS AND CONDITIONS OF THIS AGREEMENT CAREFULLY BEFORE COPYING, INSTALLING, OR USING THE PROGRAMS. FOR INFORMATION ABOUT YOUR LICENSE OFFERING, CONSULT THE PROGRAM OFFERING GUIDE PRESENTED AFTER THE AGREEMENT.

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Do you accept the terms of the license agreement? ☒ Yes ☐ No

**Next** **Cancel**

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22. View the license, click **Next**.

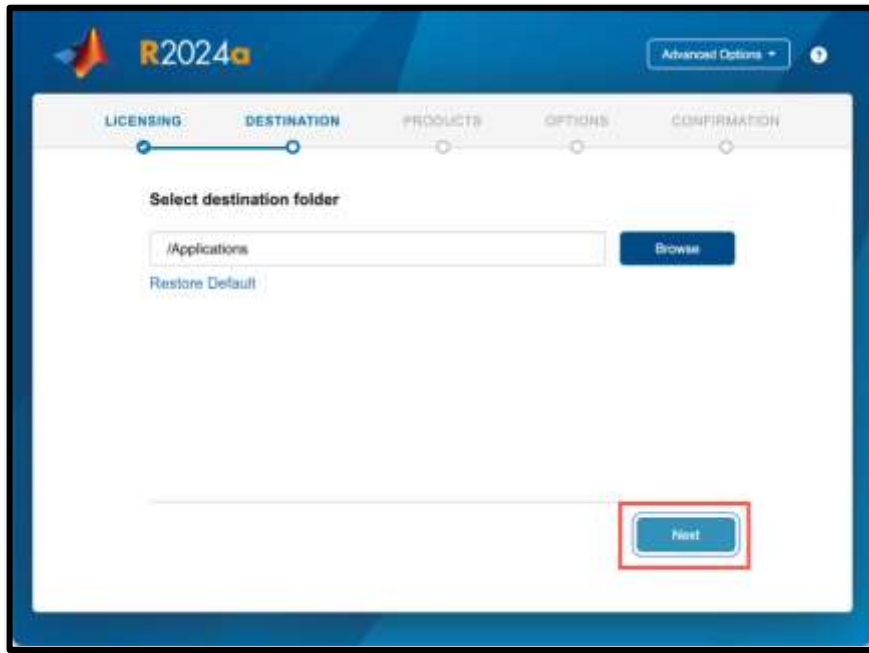
**LICENSING** **DESTINATION** **PRODUCTS** **OPTIONS** **CONFIRMATION**

**Select license**

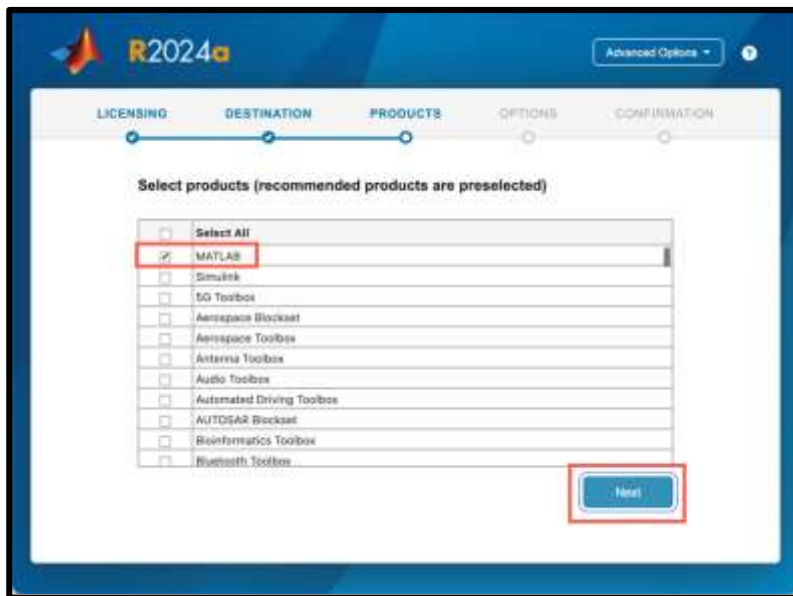
License	Label	License Use and Option
40714972	MATLAB (Individual)	Academic - Total Headcount

**Next**

23. Select install destination folder, click **Next**. **Note:** By default, it will be in Applications Folder unless you chose a different destination folder.



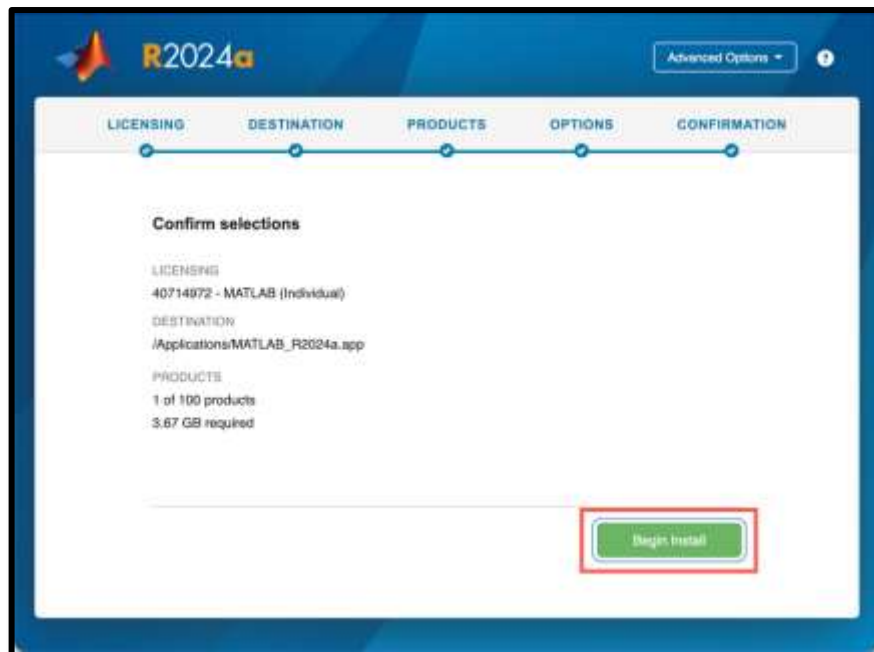
24. **A)** Select the desired parts of the product you would like to install **B)** Click **Next**.



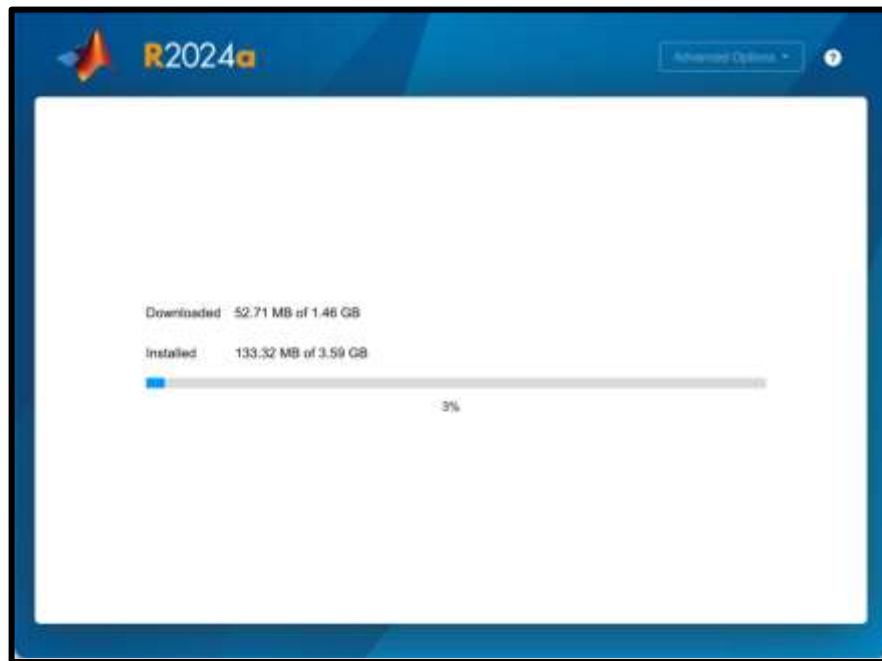
25. **A)** Choose whether to send user experience information to MathWorks,  
**B)** Click **Next**.



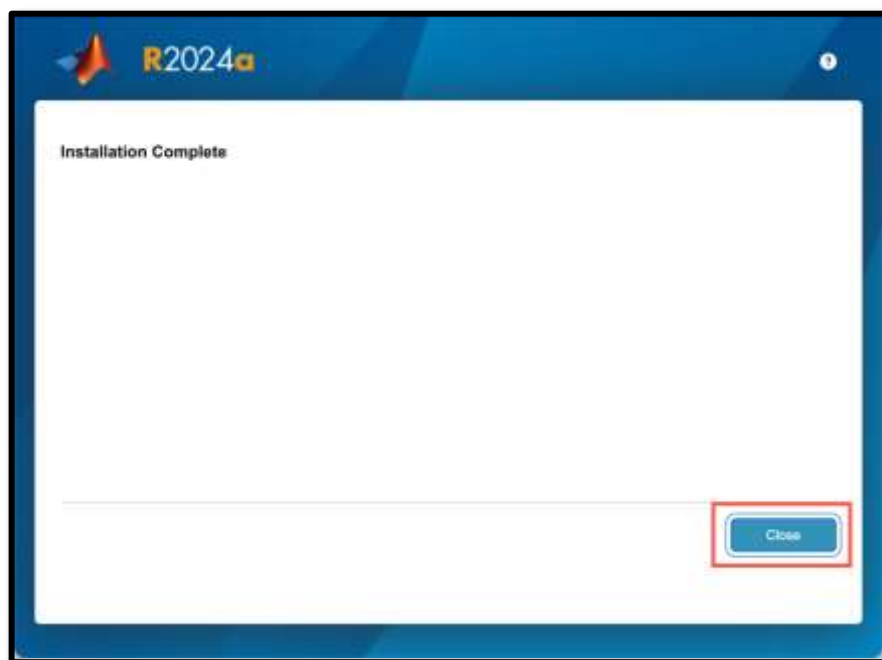
27. Confirm your installation selections, click **Begin Install**.



28. You will see a download window with progress bar.



29. When installation is complete, click **Close**.





30. Installation is complete. You can now begin using **MatLab**. It will be in the folder you chose to install in.

**Note:** *By default, it will be in Applications Folder unless you chose a different destination folder. You can create a shortcut in the dock by dragging the application to your dock.*

Need additional assistance? There is a page on the [Herff College of Engineering site for MatLab assistance as well](#). Additionally, [Please see the technical support page of MatLab for MathWorks products and services](#).

# Locating Help Resources

umTech offers technical support and resources to faculty, staff, and students. Assistance can be found through any of the support services below:

## Submitting a Service Request

Login URL: [Click here to access our service desk ticketing system.](#) After logging in, choose the appropriate form to request services.

Contact the ITS Service Desk — 901.678.8888 any day of the week! *(Excluding Some Holidays)*

ITS Service Desk Walk-In hours (Admin Building Room 100):  
Monday – Friday 8:00 am – 4:30 pm

The ITS Service Desk Call Center hours:  
Monday – Friday 8:00 am – 8:00 pm  
Saturday 10:00 am – 2:00 pm  
Sunday 1:00 pm – 5:00 pm

Contact the Service Desk for assistance with technical login problems or issues. Voicemail services will handle ALL incoming calls after hours. If you require assistance after 8:00 pm, please leave a message or [submit a service request](#).

Voice messages will be checked regularly and will receive a priority response the following business day. You may also email umTech at [umtech@memphis.edu](mailto:umtech@memphis.edu). (**Note:** Using this email will automatically generate a service request.)

## Important Links

[Explore the umTech Website](#)  
[Search the Solutions Page](#)