MatLab

MAC OS

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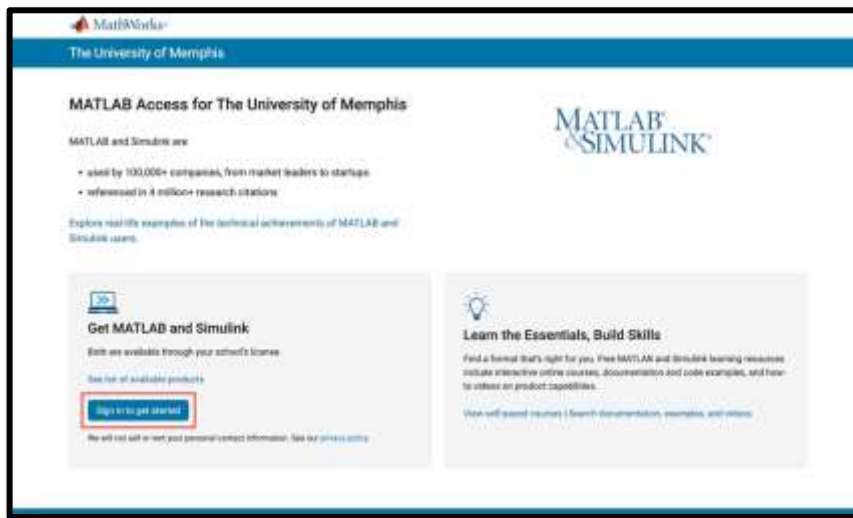Email: umtech@memphis.edu umTech Website

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Purpose

This training material highlights how to download the MatLab application on a MAC.
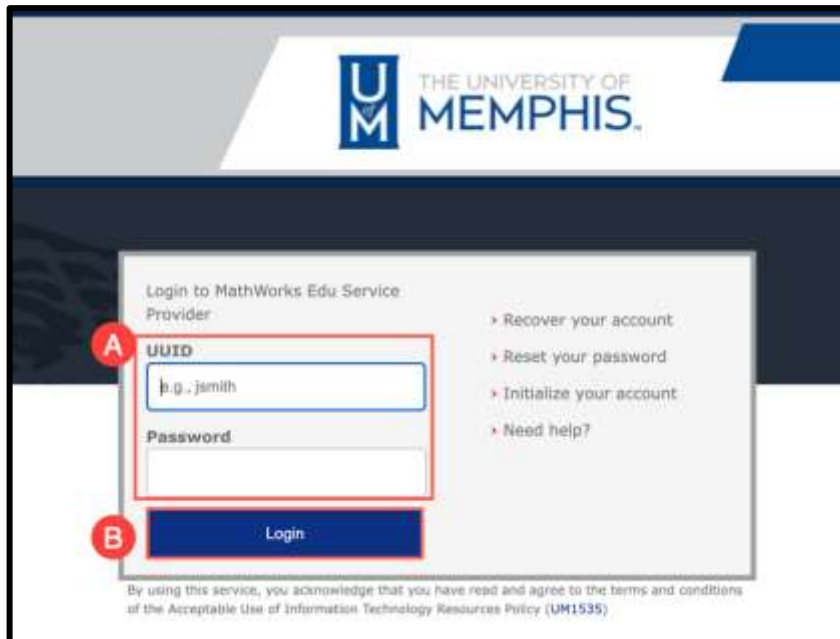
Audience

University of Memphis faculty, staff, or students who need to access MatLab
on a MAC.

Installing MatLab on a Mac

1. Navigate to the MatLab download installer.

2. Click **Sign in to get started**.

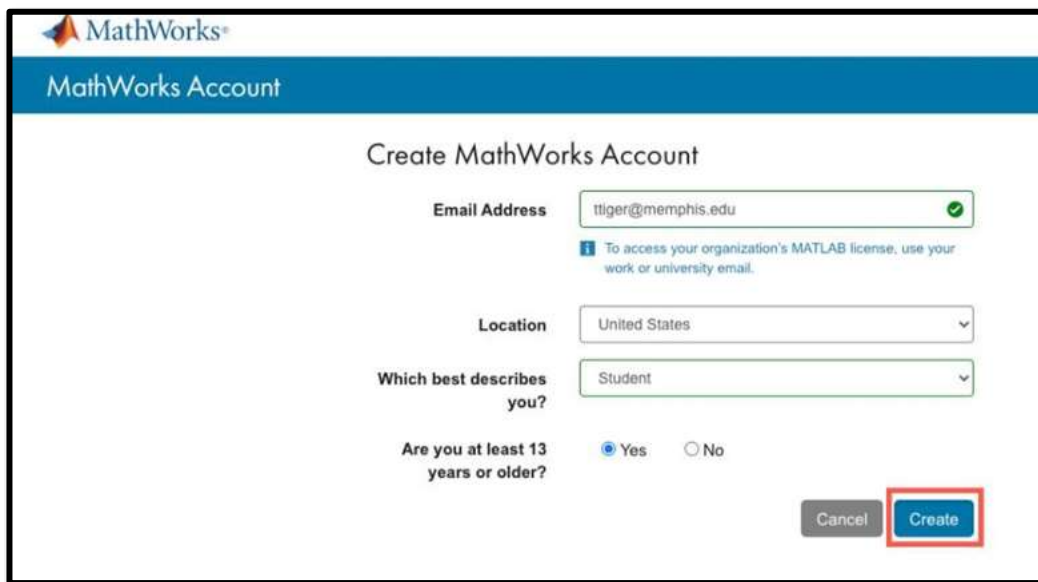**3.** Sign in with your UofM Credentials. **A)** Enter UUID, and **B)** Password.

4. Authenticate with DUO

5. If you have not created a MatLab account, you will be prompted to.
   Click **Create Account**.

6. The next page will ask you to verify your account. A verification email will
   be sent to your university email account. Once you verify the email, you
   may need to click **Continue** if the webpage does not automatically load.
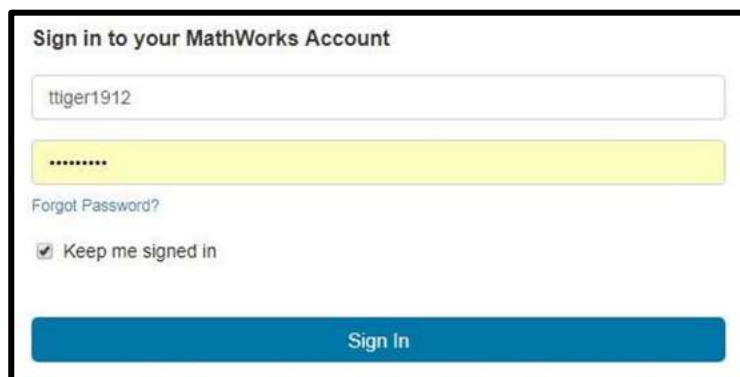
7. **A)** Enter your **First Name**, **B)** Enter your **Last Name**, **C)** Create a **User ID (Optional), D) Create Password, E) Confirm Password, F)** Select **What describes your Role? from the drop-down menu**, **G)** Select Department, **H)** Check the box marked **I accept the Online Services Agreement**, **I)** Click **Create**.
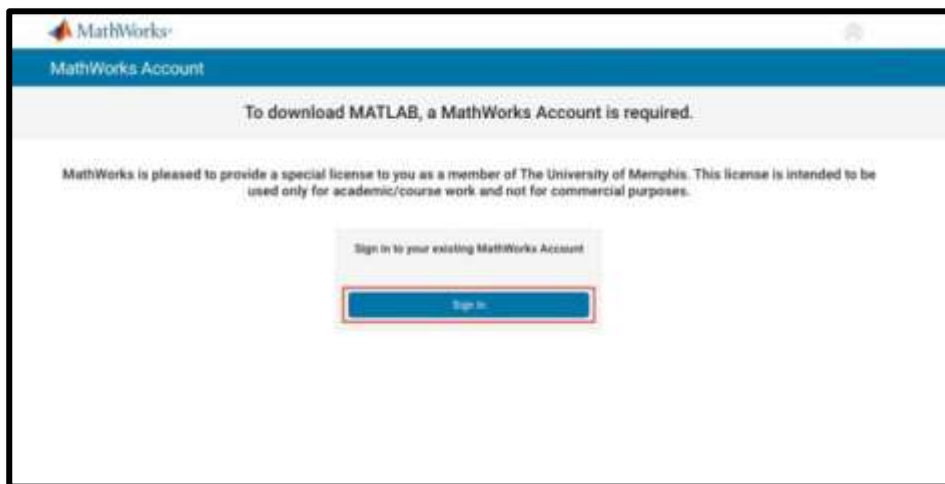
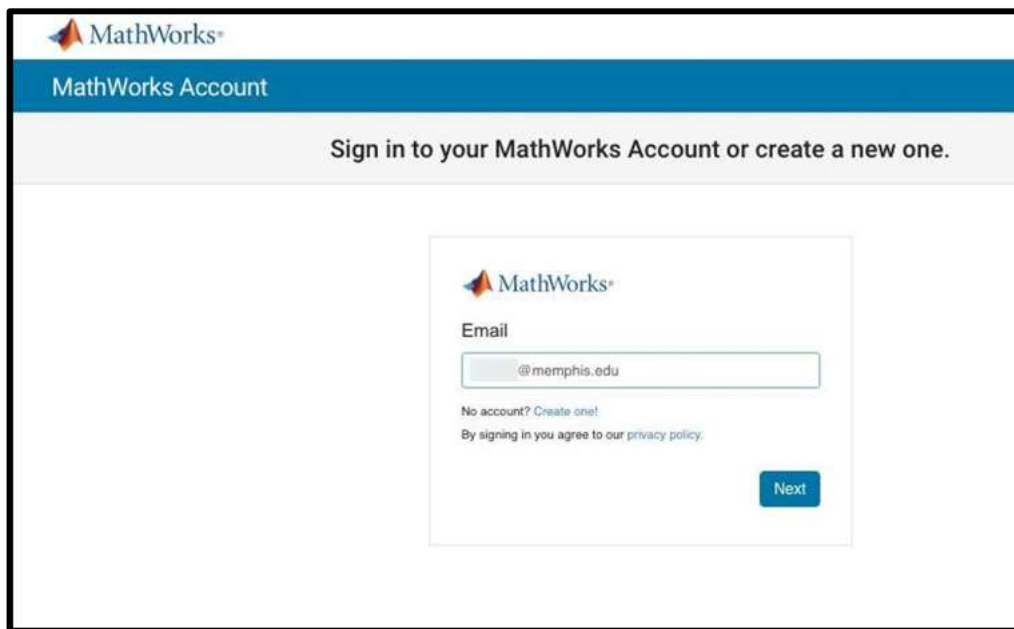8. Once you verify your email, your MatLab profile will be verified. Click **Sign In**.

9. Authenticate using the credentials you used to create the account. *Note: This is not your UofM credentials but the credentials for your MatLab account.*

10. If you have created an account, **Sign in to your existing MatWorks account**.
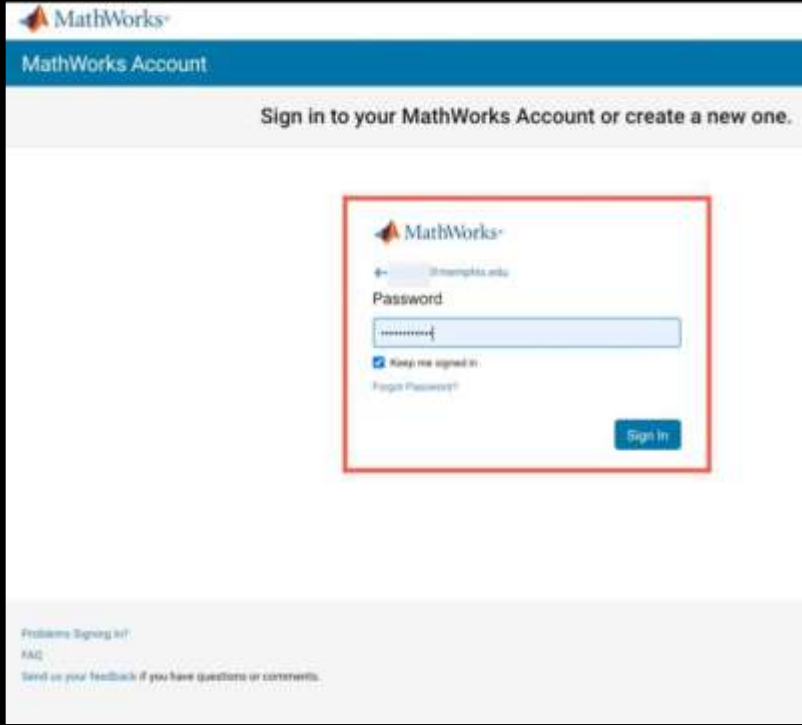
11. Enter you email address, click **Next**.

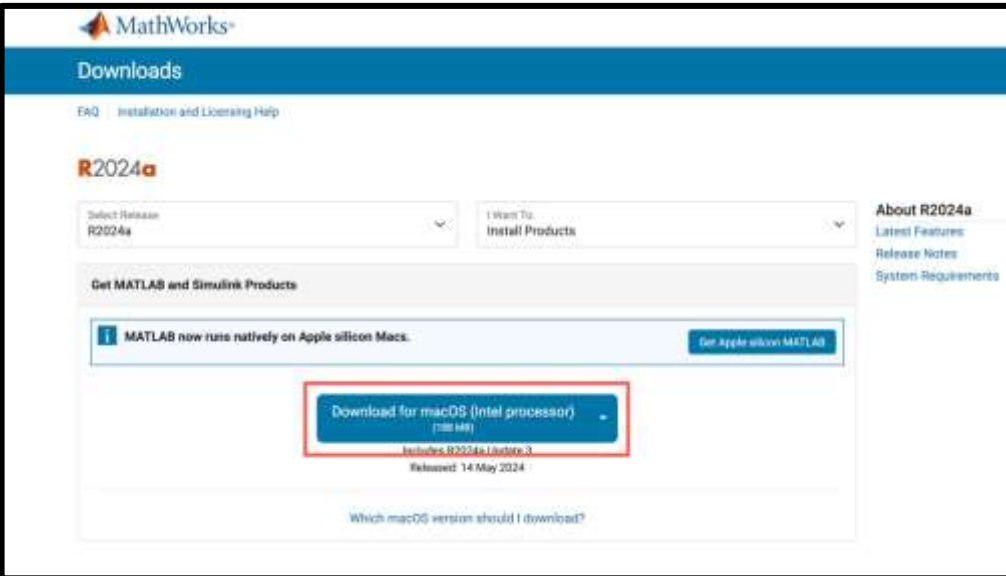12. Enter your password, click **Sign In**.

13.Click R2024a **Download for macOS**.

14. The install file will download on your computer as a Zip file, double click to decompress.

15. Double click on the DMG file.

matlab_R2024a_macOSIntelProcessor.dmg.zip
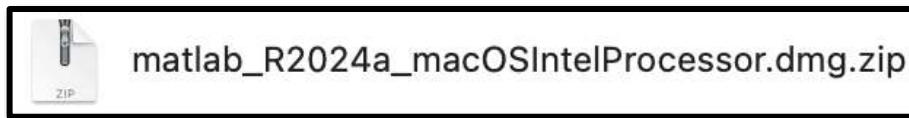
16. Double click on the install icon.

InstallForMacOSIntelProcessor

17. The installation may ask you the following question "InstallForMacOSINtelProcessor" is an application downloaded from the internet. Are you sure you want to open it?"
Click **Open**.

"InstallForMacOSIntelProcessor" is an app downloaded from the Internet. Are you sure you want to open it?
This item is on the disk image "matlab_R2024a_macOSIntelProcessor.dmg". Chrome downloaded this disk image today at 9:43 AM. Apple checked it for malicious software and none was detected.

Open
Show Disk Image
Cancel
Don't warn me when opening applications on this disk image

18. **A)** Your finder will ask for the password of your computer for installation. Enter your computer's credentials, and **B)** Click **OK**.

19. **A)** Enter your UofM email address **B.)** Click **Next.**

20. **A)** Enter your password from creating the MathWorks account **B)** Click **Sign in**.
    (See page 6)

21. **A)** Click **Yes** to accept the terms of the License Agreement. **B)** Click **Next**.

22. View the license, click **Next**.

23. Select install destination folder, click **Next**. ***Note:*** *By default, it will be in Applications Folder unless you chose a different destination folder.*
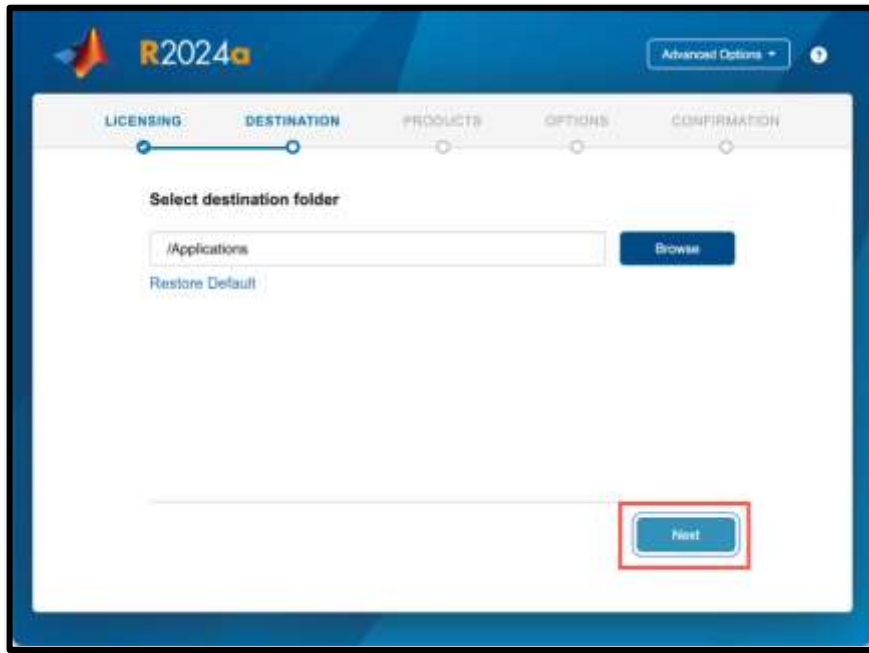
24. **A)** Select the desired parts of the product you would like to install **B)** Click **Nex**t.
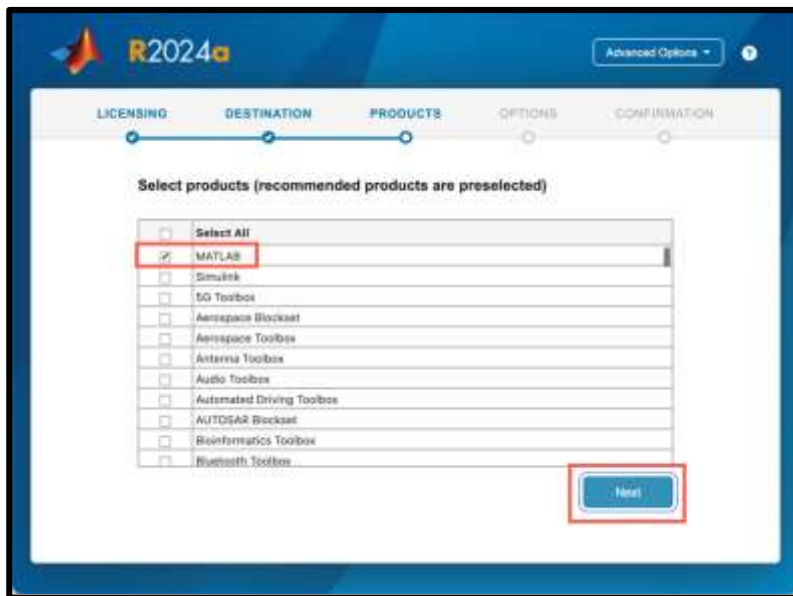
25. **A)** Choose whether to send user experience information to MathWorks, **B)** Click **Next**.

27. Confirm your installation selections, click **Begin Install**.
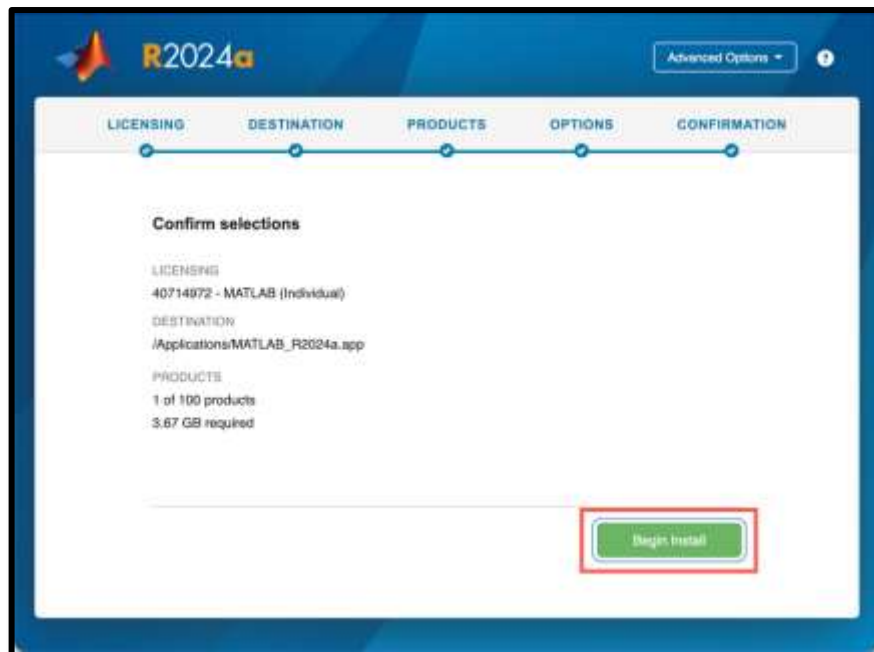
28. You will see a download window with progress bar.
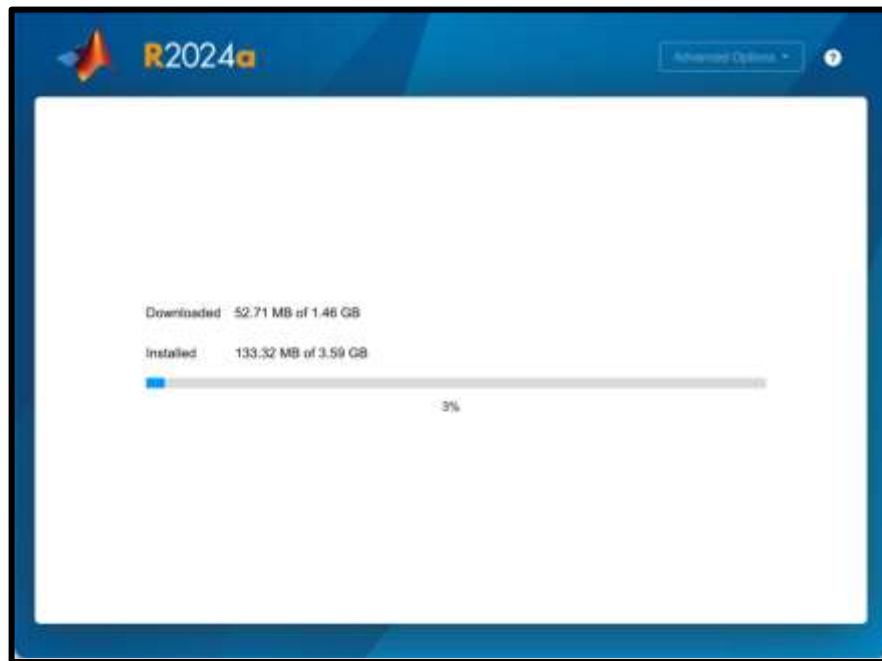
29. When installation is complete, click **Close**.
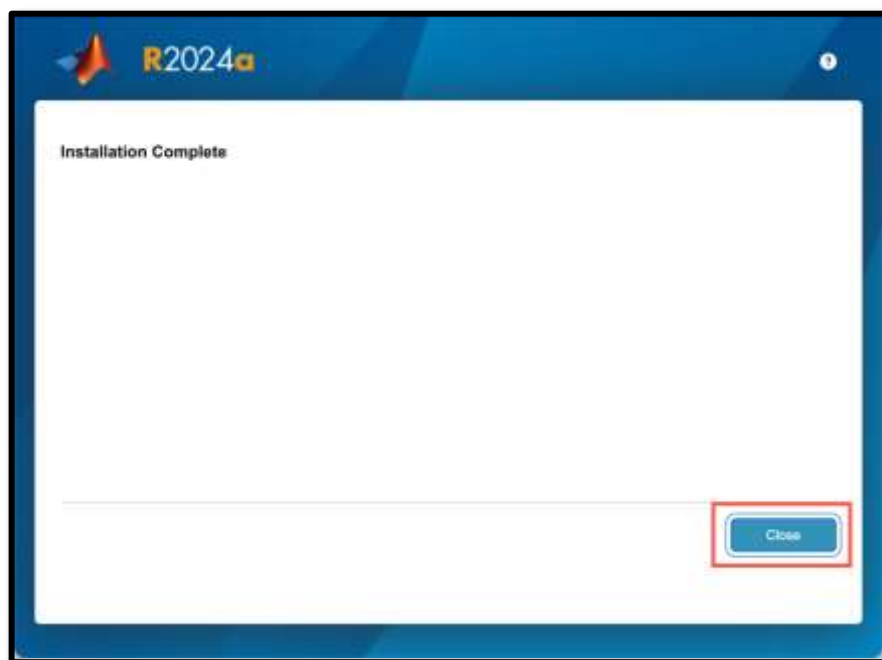
30. Installation is complete. You can now begin using **MatLab.** It will be in the folder you chose to install in.
Note: *By default, it will be in Applications Folder unless you chose a different destination folder. You can create a shortcut in the dock by dragging the application to your dock.*

Need additional assistance? There is a page on the **Herff College of Engineering site for MatLab assistance as well**. Additionally, **Please see the technical support page of MatLab for MathWorks products and services.**

Locating Help Resources

umTech offers technical support and resources to faculty, staff, and students. Assistance can be found through any of the support services below:

Submitting a Service Request

Login URL: Click here to access our service desk ticketing system. After logging in, choose the appropriate form to request services.

Contact the ITS Service Desk — 901.678.8888 any day of the week! *(Excluding Some Holidays)*

> ITS Service Desk Walk-In hours (Admin Building Room 100):
>   Monday – Friday 8:00 am – 4:30 pm
>
> The ITS Service Desk Call Center hours:
>   Monday – Friday 8:00 am – 8:00 pm
>   Saturday 10:00 am – 2:00 pm
>   Sunday 1:00 pm – 5:00 pm

Contact the Service Desk for assistance with technical login problems or issues. Voicemail services will handle ALL incoming calls after hours. If you require assistance after 8:00 pm, please leave a message or submit a service request.

Voice messages will be checked regularly and will receive a priority response the following business day. You may also email umTech at umtech@memphis.edu. (**Note:** *Using this email will automatically generate a service request.)*

Important Links

Explore the umTech Website
Search the Solutions Page