

# iPrint Mobility Printing

iOS (iPhone and iPad)

## umTech

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## **Purpose**

This training material highlights installing and using Papercut Mobility Printing on iOS devices.

## **Audience**

This training material is designed for university faculty, staff, and students.

## **Device Requirements**

Mobility Print supports iOS 9.2+ On iPhones and iPads.

## Connect to the UofM Wi-Fi Network

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For instructions on how to connect to the **um** Wi-Fi network, [please see our umWireless documentation](#).

**Note:** *It is recommended that you connect to um, as these features are not available on um-guest.*

## Papercut Mobility Printing iOS (iPhone & iPad)

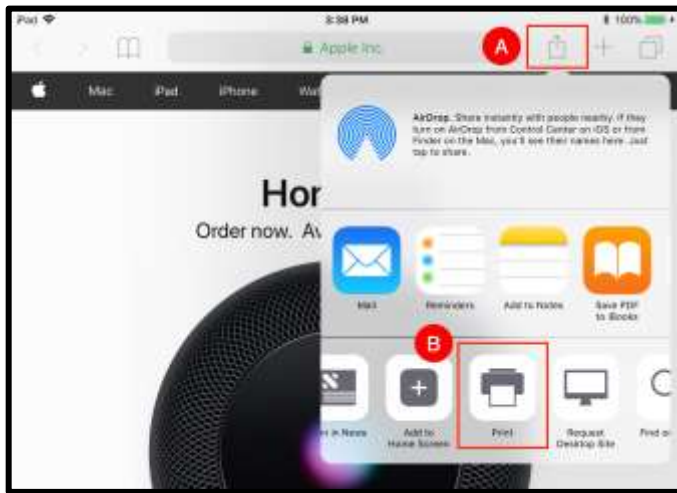
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1. Open the content you want to print.

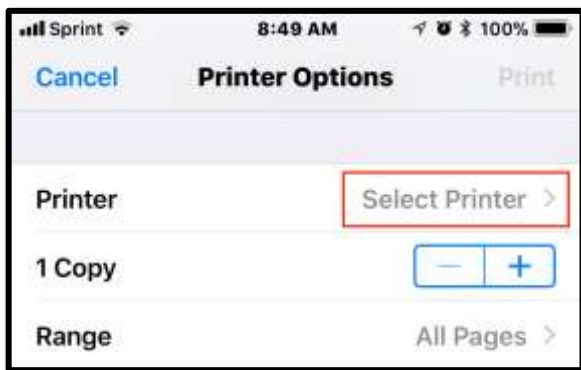
**Note:** Printing may vary from program to program.

2. Tap the (A) **share icon** —  —. Swipe left, then tap the (B) **Print icon**.

**Note:** The share icon placement may vary based on updates.



3. Tap **Select Printer**



4. Select a printer.

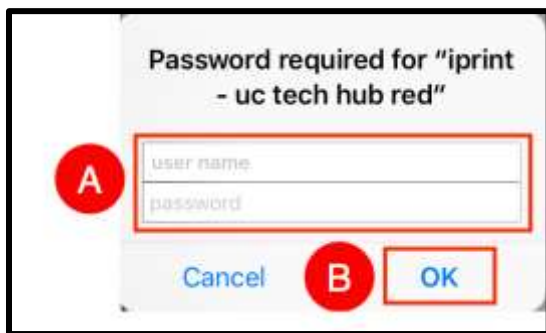


**Note:** If you want to use multiple printers on campus, repeat these steps for each printer.

5. To see the print settings, tap **Options** and choose your desired print settings. Tap **Print**.



6. **A)** Authenticate using your UofM credentials. **B)** Tap **OK**.



7. Pick up your print from the specified printer.

**Note:** *When printing multiple pages, keep your page amount below 50, or the print tab will reset.*

# Locating Help Resources

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umTech offers technical support and resources to faculty, staff, and students. Assistance can be found through any of the support services below:

## Submitting a Service Request

Login URL: [Click here to access our service desk ticketing system.](#) After logging in, choose the appropriate form to request services.

Contact the ITS Service Desk — 901.678.8888 any day of the week! (*Excluding Some Holidays*)

ITS Service Desk Walk-In hours (Admin Building Room 100):  
Monday – Friday 8:00 am – 4:30 pm

The ITS Service Desk Call Center hours:  
Monday – Friday 8:00 am – 8:00 pm  
Saturday 10:00 am – 2:00 pm  
Sunday 1:00 pm – 5:00 pm

Contact the Service Desk for assistance with technical login problems or issues. Voicemail services will handle ALL incoming calls after hours. If you require assistance after 8:00 pm, please leave a message or [submit a service request](#).

Voice messages will be checked regularly and will receive a priority response the following business day. You may also email umTech at [umtech@memphis.edu](mailto:umtech@memphis.edu). (**Note:** Using this email will automatically generate a service request.)

## Important Links

[Explore the umTech Website](#)  
[Search the Solutions Page](#)