JULY 2025 SUMMER EDITION

DID YOU KNOW? YOU HAVE ACCESS TO MICROSOFT COPILOT

As part of your University Account, ITS provides access to Microsoft Copilot, the AI-powered assistant available through any supported browser. To access Copilot, browse to the address, https://copilot.microsoft.com. Sign In (upper right corner) by selecting "Continue with Microsoft". Use your @memphis.edu credentials to sign in. You can use this tool to help you write, research, summarize, and brainstorm—right from your browser or desktop.

While this is not the full version of Copilot for Microsoft 365, it still provides access to many useful tools.

Tips for Using Copilot Effectively

- Summarize emails, documents, and meetings to save time and highlight key points.

- Draft content like emails, reports, and presentations from simple prompts.

- Answer questions using your files and data without switching apps.

- Improve writing by suggesting edits for tone, clarity, and formatting.

- Analyze and visualize data in Excel with charts, summaries, and formulas.

- Create presentations in PowerPoint from documents or outlines automatically.

A Quick Note on Access and Availability

Please note that not all Copilot features, agents, or integrations are available under our current licensing. Some advanced capabilities—such as Copilot embedded directly in Word, Excel, Outlook, and Teams—requires a premium Copilot Microsoft 365 license, which is not included in our offering.

We encourage you to explore the tools that are available and make the most of what premium Copilot can do. Visit https://copilot.microsoft.com in your browser and sign in with your UofM account to access Copilot's conversational features. Call 901.678.8888 or email umHelpdesk with questions or for technical assistance. with questions or for technical assistance.

EXPLORING SCIENCE WITH RESEARCH COMPUTING

In June, the ITS Research Computing team joined forces with the Physics and Materials Science Summer Camps at UofM. More than 20 high school students got a hands-on look at how powerful computers can help scientists explore big questions. With help from our staff and UofM faculty, students logged in to our advanced campus computing system to run real science experiments—like modeling how tiny particles interact or how galaxies might collide in space. It was an exciting two days of learning and discovery!

NETWORK REFRESH: SUMMER PROJECTS SET TO STRENGTHEN CONNECTIVITY

Network Services continues to make significant progress on several key infrastructure upgrades across campus:

Campus Network Switch Upgrade: Work is ongoing to enhance the performance and reliability of our campus-wide network.

Residence Halls Wireless Upgrade: Beginning the week of July 7, we will start replacing wireless access points in all residence halls to improve connectivity for students.

Kimball School Campus: Network installation will commence soon at the new Kimball School Campus, supporting its upcoming launch.

Internet2 Migration: Internet2 services are scheduled to migrate to SOX (South Crossroads), along with the addition of a 100 Gbps circuit to provide enhanced redundancy and reliability.

We appreciate your patience and support as we continue to improve our network infrastructure to better serve the University community.

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