

INTERNATIONAL STUDENT HOUSING GUIDE



THE UNIVERSITY OF
MEMPHIS

Housing and Residence Life



YOUR HOME AWAY FROM HOME



ABOUT INTERNATIONAL STUDENT HOUSING

Welcome to Housing and Residence Life at the University of Memphis! We are thrilled you have decided to join our Tiger family. Please use this guide as a reference as you prepare for your arrival to the UofM and throughout your time here.

WHY CHOOSE US



Finding a place to live while you attend the University of Memphis may seem difficult, but Housing and Residence Life is here to help you find your home away from home. Living on or near campus is a great way to meet people and become an active member on campus and in the Memphis community. It is our priority to provide you with resources and accommodations that promote your academic, personal and professional success while at the University of Memphis.



BEFORE YOU ARRIVE

Checklist

☐ COMPLETE HOUSING APPLICATION

- You must have applied for admission to the University of Memphis and received your University Identification Number in order to apply for housing (ex: U00123456).
- Check your University email account and our website for information about the housing application dates.
- Before completing your housing application, be sure to thoroughly review the types of housing options offered for international students. Undergraduate students may choose from the traditional housing options, while graduate students may apply for traditional housing or housing at Carpenter Complex, Park Avenue or Graduate/Student Family Housing (GSFH). Visit memphis.edu/reslife/international/index.php to learn more.
- Complete the online application form by visiting myMemphis > Student Pages > My Resources tab. From there, go to Housing and Residence Life > Housing Application Portal. Select, "Main Campus Housing" to apply for the traditional /apartment-style residence halls, or select, "Graduate/Student Family Housing" to apply for GSFH. Follow the steps through the portal to complete the application in its entirety.
- If you are interested in rooming with specific people, be sure to include a roommate preference when completing your application, and list their information on your application. Please know that selecting a roommate does not guarantee you will live with them but will help Housing and Residence Life when making room assignments.
- After the application has been submitted, you will receive a confirmation email to your UofM email address.
- If you complete a housing application and are assigned a space, this space cannot be subleased to other students or individuals. Cancellation fees apply.

☐ REVIEW HOUSING POLICIES AND STUDENT CODE OF CONDUCT

- Before arriving to and living on campus, be sure to read the University of Memphis Housing Policies and the Student Code of Conduct. Reviewing these policies will prepare you for your arrival to campus so that you are aware of the requirements of being both a resident and student at the University of Memphis. The Housing Policies are available on the Housing and Residence Life website under the Resident Resources tab using this link: memphis.edu/reslife/resources/index.php. The Student Code of Conduct can be accessed using this link: memphis.edu/osa/students/code-of-rights.php.

☐ CHECK YOUR UNIVERSITY EMAIL FOR ROOM ASSIGNMENTS

- Initial housing assignments are typically emailed to your University email account on June 1st. Once you receive this email, the timeframe to cancel your application without penalty will be specified in the notification.
- Over the course of the summer, as additional housing applications are submitted, you will receive an email with your housing assignment within a few weeks. Please allow for processing time.

BEFORE YOU ARRIVE

Checklist

☐ COMPLETE PAPERWORK

- Visit the U.S. Department of State for a step-by-step guide on applying for an F-1 visa (I-20). You may also contact the U.S. consulate office in your home country for information about applying for a U.S. visa. Visit usembassy.gov/. Note that a SEVIS fee is required when a new I-20 is issued with a new SEVIS number. This is required paperwork. Visit ice.gov/sevis/i901.
- Visit this link for more information about the required forms needed before your arrival in Memphis: memphis.edu/iss/forms.php.
- Although not required by the university, we highly encourage you to purchase renters' insurance prior to your arrival. Renters' insurance covers losses and damages to personal property and provides liability coverage if someone is injured in your housing space. It is inexpensive, typically only costing approximately \$15-\$30 per month. As part of your housing application, we offer a renters' insurance plan through a third party called Grad Guard. If you have chosen to decline this coverage, you may return to the housing application and accept the plan if you choose.

☐ FAMILIARIZE YOURSELF WITH THE UNIVERSITY BILLING PROCESS

- All charges will be made to your TigerXpress via your myMemphis account. To see these charges, go to myMemphis > Student Pages > My Finances tab.
- Payment plans can be set up in your TigerXpress account to help pay for tuition, housing costs and other charges.
- Concerns regarding billing and charges should be communicated to the University & Student Business Services (USBS) before arriving to campus. You may email usbs@memphis.edu for assistance.

☐ APPLY FOR INTERNATIONAL STUDENT SCHOLARSHIPS

- The University selectively awards competitive merit-based scholarships for newly admitted degree-seeking international students on a J-1 or F-1 visa taking classes on campus. Scholarships can be found through Tiger Scholarship Manager at memphis.academicworks.com

☐ RESEARCH TYPES OF TRANSPORTATION

- Depending on your personal preference and available travel plans, you may travel to Memphis via:
 - Memphis International Airport (MEM)
 - Amtrak Train Station
 - Greyhound Bus Station
 - Drive from another city

Inform the International Student Services (ISS) office of your plans by emailing theworld@memphis.edu, and they will arrange a volunteer to transport you to the UofM Main Campus, where they will help you get your campus ID and check into your housing assignment. Be sure to include the date, time, and location of your arrival in the email.

- Transportation in the United States is primarily automobile-based. If you plan to drive a car while you are here, you can get a Tennessee driver license by getting a letter of support from the International Student Services office. Visit this link for the letter request form: apply.memphis.edu/register/?id=ccd6ee25-ba54-4d11-a8d5-15a443a058e4

COMMON TERMS TO

Know

Academic Standing

A student's official academic status based on both their term GPA and overall (cumulative) GPA. The University categorizes academic status into four progressive levels: Good Standing, Academic Warning, Academic Probation, Academic Suspension.

Bursar Hold

An administrative restriction placed on a student's account by the Bursar's Office (billing office) due to unpaid financial obligations. Administrative restrictions (holds) will prevent students from registering for courses.

Community Ambassador

Student leader whose primary role is to serve as a resource for international students on campus by promoting a sense of community, answering questions, and providing peer support to resolve issues.

Drop for Non-Payment

A University policy that allows the institution to automatically remove (drop) students from their registered courses if they fail to pay their tuition and fees or set up a payment plan by the specified deadline.

Housing Cancellation

The formal process of terminating a student's on-campus housing contract. Submitting a housing cancellation request means that the student wishes to terminate their housing contract and no longer live on campus at the University. Cancellations should be submitted prior to assigned deadlines to avoid financial penalties.

Housing Contract

A legally binding agreement between a student and the University outlining the terms for living on campus. The student is responsible for carefully reading the terms. Signing the contract acknowledges that it is legally binding. *Completing the housing contract does not guarantee assignment to any specific residence hall.*

Housing Portal

The online software used to manage the aspects of the on-campus housing experience. The housing portal will be used to complete housing applications, submit cancellation requests, or submit maintenance requests.

Housing / University Policies

Official rules and guidelines set by the University or Housing and Residence Life department to ensure a safe, respectful, and supportive on-campus experience. Policy violations can result in disciplinary action.

Lease

A legally binding agreement between a landlord and a tenant that outlines the terms for occupying a rental property for a specified period of time. *Housing and Residence Life offers "Housing Contracts," not "Leases."*

Not Enrolled

Student status when not registered for any courses during an academic term. Students must be enrolled in a minimum of six credit hours as undergraduate and three credit hours as graduate to live on campus.

Resident Advisor (RA)

Student leader and on-campus resident assigned to a residence hall floor or community to serve as a campus resource for residents. RAs build community, enforce housing policies, respond to crises, and more.

Residence Life Coordinator (RLC)

A professional staff member who lives on campus and is responsible for overseeing the daily operations and overall management of one or more residence halls on campus.

Roommate Agreement

A written document that outlines expectations, responsibilities, and rules agreed upon by students living together in a shared space; Sets clear guidelines for roommates to agree with to help prevent conflict.

HOUSING OPTIONS

TRADITIONAL RESIDENCE HALLS

The University of Memphis has six (6) traditional-style residence halls, including five (5) options on our main campus and one at our Lambuth Campus. Be sure to check out our website at memphis.edu/reslife/reshalls/index.php to learn more about each specific residence hall.

RAWLS HALL



SMITH HALL



SOUTH HALL



LIVING LEARNING COMPLEX (LLC)



CENTENNIAL PLACE



CARNEY-JOHNSTON (LAMBUTH)



HOUSING OPTIONS

APARTMENT-STYLE RESIDENCE HALLS

In addition to the traditional residence halls, we offer apartment and townhouse style accommodations for upperclassmen students on our main campus. Visit memphis.edu/reslife/reshalls/index.php to learn more about these options.

CARPENTER COMPLEX



Available Floor Plans: 4-BR Apartment | 5-BR Townhouse | 8-BR Townhouse | 9-BR Townhouse

Only available to upperclassmen, graduate students and special interest graduate students

PARK AVE APARTMENTS AND TOWNHOMES



Available Floor Plans: 2-BR Flat | 2-BR Townhouse - Choice of Small or Large Bedroom

Only available to international graduate students

HOUSING OPTIONS

GRADUATE STUDENT AND FAMILY HOUSING

Graduate Student and Family Housing (GSFH) is located on the University of Memphis South Campus on Park Avenue, approximately one mile from the main campus. The residents are comprised of students, spouses, and students' children. It is a community different from a typical apartment complex in that most residents are parents and students, and many work full or part-time jobs. Choose from a 1-bedroom or 2-bedroom townhouse or 2-bedroom flat (apartment). There is also a community center with included laundry units, vending machines, a swimming pool and playground. Internet and utilities* are provided.



Rates include utilities up to \$100 monthly cap for 1-bedroom units and up to \$150 monthly cap for 2-bedroom units. Overages will be billed to your student account.

CAMPUS RESOURCES



SAFETY & SECURITY

POLICE SERVICES

Emergency Phone: +1 901.678.HELP (4357)

Non-Emergency Phone : +1 901.678.3848

Everbridge App (UofM Alert)

- Campus Safety Mobile App
- Available for iOS and Android
- For more information, visit memphis.edu/police/everbridge.php

Tiger Patrol

- Personal escort program staffed by students to enhance the safety of persons on campus in the evening.
- Request escort: +1 901.678.HOME (4663)



TIGER PANTRY

The Tiger Pantry helps feed all students on campus who may struggle with food insecurities and finances. The pantry carries food items (perishable and non-perishable), basic household items, basic toiletries, and feminine products. Visit memphis.edu/deanofstudents/sos/tigerpantry.php to learn more.

COUNSELING RESOURCES



COUNSELING CENTER

The Counseling Center provides confidential and free of charge therapy services for individual, group, and couples/partner/family to students currently enrolled in at least 6 credit hours or 1 credit hour for the summer.

- Open Monday-Friday | 8AM– 4:30PM
- Location: Wilder Tower 214
- Phone | +1 901.678.2068
- For after hours crisis emergency, call +1.901.678.2068 and dial 2 to speak to a crisis counselor

For more information, visit memphis.edu/counseling/

DISABILITY RESOURCES



The role of Disability Resources for Students (DRS) is to facilitate equal access to University classes, programs, and activities for students with disabilities. To register with DRS or learn more, visit memphis.edu/drs/

CAMPUS RESOURCES



STUDENT HEALTH CENTER

The University of Memphis Student Health Center provides students with in-person and telehealth/phone visits, offering both walk-ins and scheduled appointments. Appointments can be made using the MyPatient Portal in your myMemphis account.

For information, visit the Student Health Center website at memphis.edu/health



THE BLUELINE

CAMPUS TRANSPORTATION

University of Memphis shuttle that drives to and from campus year-round. This shuttle drives to and from Target and Kroger for Fall and Spring semesters.

- Check out the [Parking and Transportation Services](#) website for information about the Blue Line mobile app.

Uber and Lyft are also available as convenient transportation options



R. BRAD MARTIN STUDENT WELLNESS CENTER

- Features expanded cardio and weight training areas, indoor and outdoor basketball courts, indoor track, outdoor leisure pool, fitness studios and more!
- Fitness studios offer classes such as Zumba, kickboxing, yoga and more.
- Visit memphis.edu/campusrec/ to learn more!

ADDITIONAL RESOURCES



WHAT TO BRING

Not sure what you might need while living on campus? Visit memphis.edu/reslife/housing101/whattobring.php to find a recommended list of items you may need during your time living at the University of Memphis.

Student mail and packages are sorted daily and routed to the Campus Postal Station in the University Center. You can send and pick up letters and packages directly from this location. For more information about mail services such as pick up and drop off times, mailboxes, or other offered services, visit memphis.edu/mail/

MAIL SERVICES



ON-CAMPUS JOBS

If you are interested in on-campus employment, visit memphis.edu/careerservices/tigerlink.php. If you have questions about documentation needed for employment, contact TheWorld@memphis.edu.

To open a bank account, visit any local bank in the city of Memphis (i.e. Bank of America, Chase, Regions). General requirements to open an account include: name, address, phone number, two forms of government-issued ID, and social security number. For more information, contact the local bank.

OPEN A BANK ACCOUNT



Local Stores & Restaurants

Listed below are stores and restaurants close
to the University of Memphis

SHOPPING LOCATIONS

CVS

- Hygiene Products & Office Supplies

KROGER

- Grocery, Home Goods, Hygiene Products, School Supplies

OFFICE DEPOT

- Office / School Supplies

SPROUTS FARMERS MARKET

- Grocery & Hygiene Products

SUPERLO FOODS

- Grocery

TARGET

- Bedding, Clothing, Grocery, Home Goods, Hygiene Products, Office / School Supplies & Technology

WALGREEN'S

- Hygiene Products & Office Supplies

WALMART

- Bedding, Clothing, Grocery, Home Goods, Hygiene Products, Office / School Supplies & Technology

OFF-CAMPUS DINING

FAST FOOD

- Taco Bell
- McDonald's
- Cook Out
- American Deli
- Krystal's
- Burger King
- Subway
- Checkers

RESTAURANTS

- Brother Juniper's
- RP Tracks
- Rooster's Blues House
- Huey's
- Newby's
- Masti's Indian Grill
- Las Delicias Mexican Bar & Grill
- Subarashi
- Happy Greek Cafe'
- Garibaldi's Pizza
- Moe's Southwest Grill

COFFEE

- Belltower Coffeehouse
- French Truck Coffee
- Otherlands Coffee Bar
- Tenn Tea
- Starbucks

INTERNATIONAL GROCERY STORES

MEDITERRANEAN GROCERY

- Mediterranean and Russian Food & Grocery

BALAJI SUPERMARKET

- Indian Grocery Store

CORDOVA FARMER'S MARKET INTERNATIONAL

- Asian and Hispanic Food & Grocery



LOCATIONS TO VISIT



ART MUSEUM OF THE UNIVERSITY OF MEMPHIS

- Art Museum that Features Collections of Egyptian, West African & Contemporary Art

NATIONAL CIVIL RIGHTS MUSEUM

- Complex of Buildings & Museums that Trace the History of the Civil Rights Movement in Memphis and Beyond

STAX MUSEUM OF AMERICAN SOUL MUSIC

- Museum with Interactive Exhibits, Videos, Musical Instruments & Much More About the Origins of Soul Music



MEMPHIS ZOO

- Zoo with Over 3,500 Animals Representing Over 500 Different Species



SOUTH MAIN TROLLEY NIGHTS

- Memphis' South Main Arts District Hosts an Evening of Art & Music the Last Friday Each Month.



DIXON GALLERY & GARDENS

- Free Art Museum & Public Gardens

MEMPHIS BOTANIC GARDEN

- A 96-Acre Botanical Garden with Beautiful Outdoor Exhibits & Sculptures.



CROSSTOWN CONCOURSE

- Restaurants, Art Galleries & Shops



CONTACT INFORMATION

INTERNATIONAL STUDENT SERVICES

+1 901.678.5918

memphis.edu/iss

theworld@memphis.edu

HOUSING AND RESIDENCE LIFE

+1 901.678.2295

memphis.edu/reslife/international/index.php

internationalhousing@memphis.edu

housing@memphis.edu

UNIVERSITY & STUDENT BUSINESS SERVICES

+1 901.678.2712

memphis.edu/usbs

usbs@memphis.edu



The University of Memphis is an Equal Opportunity/Affirmative Action University.
It is committed to the education of a non-racially identifiable student body. FY2223-UOM394/5C