Group:	ISAC Meeting
Meeting Date:	**September, 12, 2023**
Meeting Time:	**2:30 PM-3:30 PM CST**
Participants:	Timothy Cureton, Vicki Deaton, Brian DJanz, Beverly Jacobik, Danny Linton, William Noland, Jasmine Osborn, Jesse Joseph Pierce
Absent:	Maria Alam, Karen Bell, David Cooley, Melanie Murry, George Ninan and William Travis
Invited Participants:	
Meeting Leader(s):	Timothy Cureton
Location:	Online (TEAMS)
Topic:	ISAC Meeting
Meeting Objective(s):	Agenda items

Meeting Notes/Updates:

A. **RingCentral Project**

   The RingCentral project is ongoing and currently rolling out the new phone system across campus. (Here is the link to the RingCentral timeline. There is a link on that page for the detailed schedule. One thing of note is the schedule is being updated so you should check back to see how things are going). https://www.memphis.edu/its/ringcentral/rc_timeline.php

B. **Duo Universal Prompt**

   - Timothy's team was able to move forward with the duo Universal Prompt over the summer and removed the ability to use phone calls on duo as a factor in the duo authentication. Currently, they only support using the mobile app and using push or SMS messages or bypass codes that you can either generate yourself or off the phone app.

C. **Self-Service Reset**

   - Timothy provided an update on the self-service reset ongoing process. You must have a personal address registered in the system. But the other issue is it doesn't work if you try and set it to your Memphis address. If you use your at memphis.edu email address as your personal email address, it doesn't allow that and it won't work because the idea was that if you're locked out of your email address or your email account, then try to access your email account to get back in this kind of a faulty logic there. HR is currently doing that in Banner and the registrar is doing that for student's accounts and maintaining those.

D. **Microsoft A5 License**
- Timothy's office was able to purchase the full Microsoft A5 license. Some of this is going to be around data loss prevention and some of the other security options that we didn't have before, which you're going to be helpful to have. If you would like a list of those new features that are going to be available, Timothy will provide one.

E. **State Audit for IT Security**
- IT Security completed the state audit over the summer and was able to finish one of the other requirements that we must do every year.

F. **IT Security Training Policy**
- If a new hire does not complete their security training within 30 days, their account will be locked, and they can't access anything but the training until they finish the training. Then once that is complete, their account will be unlocked, and will have that as an automated process. But starting in March 2024, that would be applied to everyone who does not complete their annual IT security training as well. Last year, there was a 98% completion rate overall.

G. **WIKI**
- Wiki is moving from the product that we're using currently to book stack. So, if you haven't moved your wiki pages over into the new system, or requested that they be moved, you have until October and it's going to be read-only, so no changes can be made to that and it's going to be limited access so that the web folks will be able to pull those off and migrate things.

H. **Oracle ERP System**
- The Oracle ERP System has been finished for review by the implementer, and the first section has been completed. There will be more updates to come within the next few months as well as we start moving towards the new ERP system for finance.

I. **PCI Updates**
- Currently working on going through the PCI review that has been completed. They were not PCI compliant, so they've been going through and addressing some of those issues on campus. Timothy's team has been working to capture some of the requirements as well for PCI because some of the logs were not being saved off certain devices.

J. **Meeting Adjourned.**

***Next ISAC Meeting Tuesday, October 10th, 2023