ESAC Meeting Agenda and Notes

Group:	ESAC Meeting	Agenda Prepared By:	Jasmine Osborn
Meeting Date:	05/03/2023	Date Agenda Prepared:	04/26/2023
Meeting Time:	3:00 p.m. – 4:15 p.m.		
Group Members:	Deborah Becker, Karen Bell, Timothy Cureton, Bridgette Decent, Rodney Gray, Dr. Kenneth Haggerty, Michael Heppner, Dr. Sue Hull-Toye, Dr. Robert Jackson, Darla Keel, Danny Linton, Bernard McGhee, Brian Meredith, William Noland, Jasmine Osborn, Roy Passman, Chris Renfrow, Adam Sugg, and Colette Williams, Lofton Wilburn		
Absent:	Maria Alam, Carol Laney, Rajkumar Manickavasagam & Shundra White		
Invited Participants:	MK Tyler (Director, Student Leadership & Involvement) Sydney Davis (Office of Advancement)		
Meeting Leader(s):	Sue Hull-Toye		
Location:	Online Via-Zoom		
Topic:	**Department Updates**		
Meeting Objective(s):	Agenda items		

Department Updates/Agenda Items

A. **Robert Jackson- CIO-ITS (Oracle Update)**
   - As of May 3rd, 2023 Dr. Robert Jackson announced the institution will be adopting Oracle for HR. Communication and the next steps to follow.

B. **MK Tyler (Director, Student Leadership & Involvement) will join at 3:00 pm- ESAC proposal – NavEngage integration with Anthology Engage Software**
   - NavEngage integration with Anthology Engage Software is an early adopter program. This app is going to phase out the existing created app, CORQ that the UofM already has access to, but does not push to students as it does not provide a significantly different user experience than the mobile version of TigerZone (Anthology Engage, formerly Campus Labs Engage). The new app partnership with NavEngage allows for the following outcomes: Boost Student Engagement, Engage with Data Driven, Decision Making, Unite in their Community, and Strengthening Relationships.
   - This new integration also amplifies the impact of student affairs, gathering quality data needed to demonstrate the impact of student engagement or student success as well as empowering staff to spend time where it's most valuable with our students.
   - While the University of Memphis' app provides several positive user experiences the student engagement piece remains at a 50,000-foot view. For example, when logged in as a student there appears to be a widget square that showcases events from TigerZone.
   - Currently the U of M median organization size is about 15 to 25 students and will also have a covered page and click on the events. The events will populate once students are engaged.
   - There was a vote to move forward with the NavEngage integration with Anthology Engage Software/
     - CW-voted
     - DL- voted
     - DK- voted
     - KH- voted
     - BD- voted
     - DB- voted

- A motion was made and seconded to approve the NavEngage integration with Anthology Engage Software. We have a consensus; the goal is to have this implemented by the first of August.

C. **Timothy Cureton-ITS Security**
- Dou universal prompt went live May 5th and transitioning over to the new Universal. The project has been completed.

D. **Colette Williams- Process Improvement Projects (PMG)**
- The campus has been experiencing issues in Chrome River and future travel encumbrances. Updates have been installed into production the first of April.
- Employee beneficial forms will not be implemented in Softdocs and Colette's team is evaluating using the Banner Benefits module.
- GA pool positions have been installed into production April 18th. This will benefit financial planning and will no longer require individual positions.

E. **Darla Keel- Slate**
- To ensure we have a slate working well for new students, Danny's team is going to focus on the efforts of one student and the communication they require to onboard them and register for classes. This will be the scope of projects for new students at this time to be successful.

F. **Danny Linton-HR**
- Learning Curve was moved to a server and Danny's team has officially redirected and went live on Friday, May 5th.
- There is an option on the official name change form and adding language if you're just wanting to do a preferred name change, and there will be a link provided for the form.

G. **Bridgette Decent**- **Office of Institutional Research Updates**
- Testing Slate to banner is currently in production.
- Configurations have been put in place to fix the issue of the new admits who are getting their email activation codes before they have a decision and banner so that has been put into place now for graduate and undergraduate applicants so hopefully that will reduce the helpdesk calls.
- Bridgette team is finishing the testing on the transcript data integration from Z to banner, and that should be in production hopefully, sometime this week.

H. **Chris Renfrow- Web and Mobile Services (Mobile Strategy)**
- The Web and Mobile Services team have a mobile strategy but it's resilient to consolidate all *functionality* into a single app.
- The 'official' mobile application (The University of Memphis) is available on iOS and Android. From a strategy standpoint, it's similar to the myMemphis portal – that being it aggregates a lot of information and tries to link disparate systems providing a central location to find/access that information. There are many integrations that pull in data from those various systems – eg. Canvas, Banner, TigerZone, etc. However, they're unable to replace the *functionality* of those services. Using Canvas as an example, they're able to show counts/notifications regarding grades, schedule, etc. but they link out to the dedicated Canvas mobile application for Canvas functionality rather than try to recreate it in the app.
- This will be something similar for TigerZone and currently pulled in some information via RSS feeds, but this will allow us to reference the dedicated app to enhance the mobile experience.

I. **Meeting Adjourned.**

Important Date:

J. **Next ESAC Meeting is May 17, 2023**