umTECH NEWSLETTER

THE UNIVERSITY OF MEMPHIS
Information Technology Services

Volume 4 Issue 1

THE canvas CORNER
THE LATEST IN CANVAS

CALENDAR
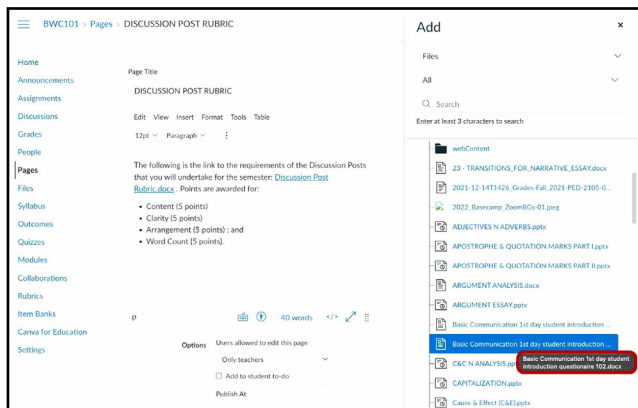
Event Times can be Input Manually (All Users)

When creating or editing an event, users can manually input event times. Additionally, the time increments in the drop-down menu are changed to 15-minute increments. This update provides users the option to create time frames outside of the default 15 minute increment drop-down menu options.

RICH CONTENT EDITOR

Course File Hover Displays Entire File Name

When viewing course files with long and similar names in the Rich Content Editor (RCE), users can hover over the file name to view the full name. This update allows users to easily differentiate between similar long file names.

Note: *This update is not available for file folders.*

GRADES

Submitted Date Column (Students)

The Grades page displays a submitted column that provides the date an assignment is submitted. This update allows students and observers to easily view when an assignment was submitted.

Note: *If an assignment allows multiple attempts, the column only displays the most recent submission date.*

RICH CONTENT EDITOR

Height and Width Attributes Supported

When using HTML in the Rich Content Editor, width and height attributes on <source> are supported. This update prevents content on the page from rearranging during image loading. Additionally, this enhances the user experience by ensuring that the necessary space is predetermined before loading occurs.

Note: *In the Rich Content Editor, users can edit the height and width when using source tags.To learn more about the updates, please see the Sway presentation.*

NEW myMemphis Portal

The University of Memphis is undergoing a significant transformation in the myMemphis portal, bidding farewell to the longstanding Ellucian system after 15+ years of service. Set to retire in June 2024, the current system will be replaced by the cutting-edge campusM platform developed by Ex Libris. This transition hopes to enhance functionality, particularly through the mobile application, and facilitates seamless integration with popular platforms such as Canvas, Banner, and Microsoft products.

campusM is optimized for use across various platforms, providing a better experience through its mobile application. Unlike the existing system, campusM readily accepts custom applications developed by the University of Memphis, promoting smoother integration and a tailored experience for users.

UofM's Web and Mobile Services is actively engaged in refining the campusM experience based on user feedback. A dedicated 'Feedback' tile on the portal encourages users to share their insights. One notable feedback-driven improvement is the introduction of an 'Arrange' feature in campusM, allowing users to customize their layouts by adding, removing, or reorganizing items to suit their preferences.

The soft roll out of the new campusM system began in December 2023, running concurrently with the existing myMemphis portals (Luminis and campusM) throughout the Spring Semester 2024. UofM's Web and Mobile Services team is actively promoting the usage of the new system during this period. Everyone is welcomed to use the new system to learn about the new features that will be offered through campusM.
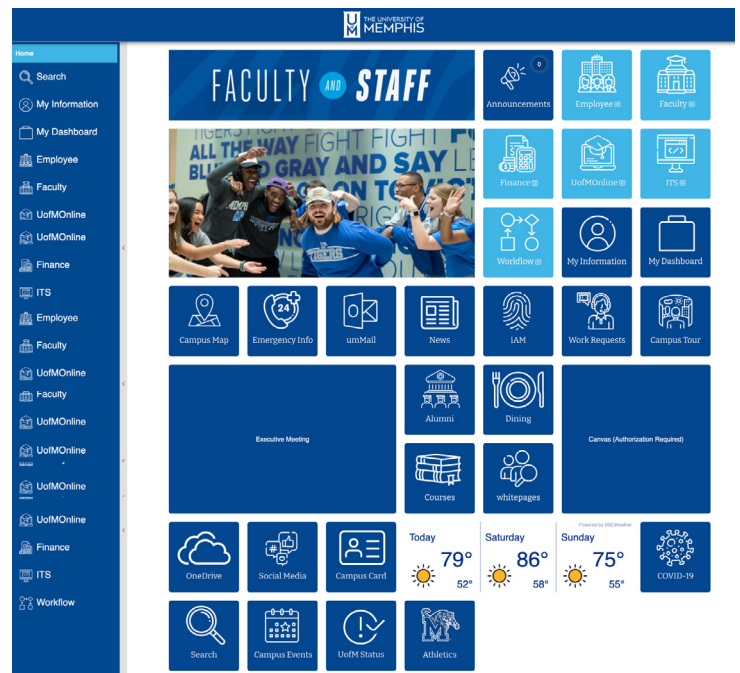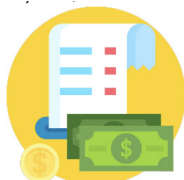
ZOOM TO TEAMS TRANSITION

In March 2020, ITS promptly implemented and introduced Zoom to address the urgent need for a virtual meeting platform for academics and administration. Over time, Microsoft has made substantial investments in advancing their online collaboration platform, Microsoft Teams. Following a thorough examination of budgets and feature comparisons between the two platforms, we will capitalize on our longstanding partnership with Microsoft and adopt the collaboration tool Microsoft Teams. Effective August 12, 2024, we will discontinue the use of Zoom. For more information about the Zoom to Teams transition, please see our page.

SOFTWARE RENEWALS

The following contracts were renewed January 2024:
Food Processor for $1000

Screenshot of the new myMemphis Portal

CANVAS IDEA SUBMISSIONS

Would you like to submit a suggestion to Canvas? Check out the link to the Idea submission website.

IT SECURITY AWARENESS TRAINING

It's time for IT Security Awareness Training at the University of Memphis. This training is mandatory for all employees and emeritus faculty members, with active accounts. Training must be completed by February 29, 2024. Access your training from this site.

New features include the option to "test out" by taking a quiz after a brief intro, satisfying your annual training requirement in just 15 minutes. However, this option is exclusively available for the shorter course. Failure to complete training by the due date will result in the inability to sign in to your UofM account. To start training, click the link, log in, and navigate through the course using the provided tools. For assistance, contact the ITS Service Desk at 901.678.8888 or umtech@memphis.edu.

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