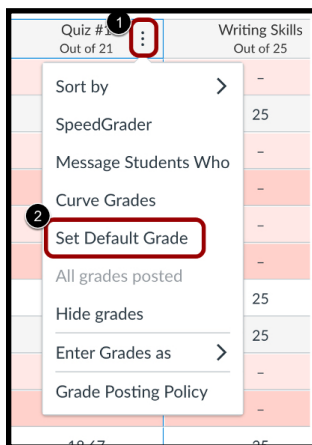# THE canvas CORNER

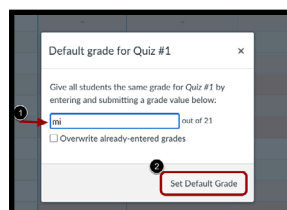## THE LATEST IN CANVAS

NEW KEYBOARD SHORTCUT

New Keyboard Shortcut to Add Missing Status via Set Default Grade.

Much like we reported last month, a new option has become available to add the missing tag to grades in the gradebook. This time, Instructure has made it so that you can use Set Default Grade to apply the missing tag to all grades in one column at once.

In the Gradebook, click the Assignment Menu **[1]**, then click the Set Default Grade **[2]** option.

Enter the Missing Status keyboard shortcut "MI or mi" in the Grade Value field **[1]**, then click the Set Default Grade button **[2]**.

RINGCENTRAL

The RingCentral project is underway and proceeding on schedule. As of 3/21/23, all ITS phone extensions have been migrated to RingCentral MVP. A tentative schedule for building migrations is located within the RingCentral website. New content is added to the website as it becomes available. Check often!

The ITS Service Desk Contact Center will be migrated to RingCentral soon. Student facing Contact Centers will be migrated to RingCentral over the Summer to better serve students for the Fall 2023 semester.

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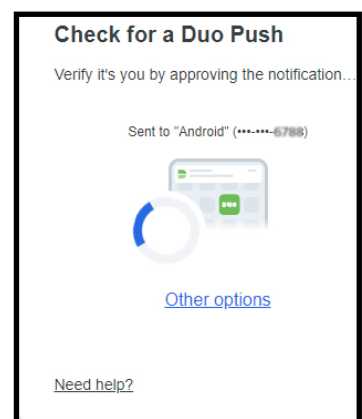
IT SECURITY AWARENESS TRAINING

This year's IT Security Awareness Training campaign finished with record numbers. Our overall completion rate was 91%, with many areas reaching 100%! Thank you to everyone who participated for helping to keep your data and our systems safe. Please remain vigilant for suspicious emails, texts and calls and report any unusual account activity—such as unexpected Duo requests—to the ITS Service Desk.

NAC UPDATE

Network Access Control (NAC) has been successfully implemented in most buildings on Main and South Campus. A few of the upcoming implementations will be for the Engineering Complex, Earthquake Center and CHB. After completion of Main and South Campus buildings, the project will focus on the Law School and Lambuth Campus. The project is expected to be completed by May 31st, 2023.

CHANGES TO DUO

Duo MFA is transitioning to a simplified user experience called the Universal Prompt. Later this year, the new authentication interface—which redirects to a Duo website during login—will replace the traditional prompt for UofM SSO. The Universal Prompt allows users to select their preferred default method of authentication and simplifies device management. More information will be made available in the upcoming months.