From: Mark Heath

Subject: Business Continuity Planning Update

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Good Afternoon:

As the Memphis Ready BCP Planning Software Rollout is moving forward, here are a few reminders and tips to aid in the process:

- Memphis Ready Software (Kuali) can be less functional if using Internet Explorer. Please utilize one of the other popular browsers to access the software.
- When adding users to the system, use the first and last name and UUID as referenced in the University email system do not use vanity email addresses. The BCP team is happy to add users as needed. Email us at bcp_planning@memphis.edu with the plan name, employee name, and UUID.
- A link to access the **Memphis Ready BCP Software** can be found in the <u>myMemphis portal</u> under the **Employee** tab. The link is located on the bottom left of the page.
- The software does not auto-save. Although it warns you before you leave a page, it is best to save often.
- Reach out your ITS LSP, if needed, to complete the **Information Technologies** tab. Sections under "Workstations" and "How to Restart" are mostly filled out due to the Universities' centralized Information Technology Services.
- When you have finished your plan, please navigate to the **Plan Details** section, "Update Plan Status," and change your plan status from "In Progress" to "Due for Review."
- The due date for all plans is April 2, 2021.
- For help, you can access the Memphis Ready <u>website</u> for assistance.

Thank you.

BCP Planning Team