Attendance, Engagement, and Performance Alerts

Alert Type	Appropriate Use	Intervention
No Online Engagement	Flags student who has not logged in or engaged in online portion of course	List of support resources provided to student. Individual follow up from advisor or SAS staff may occur
Low Online Engagement	Flags student who has logged in and engaged in course but not to a level that would lead to successful course completion	List of support resources provided to student. Individual follow up from advisor or SAS staff may occur
Not Turning In Assignments	Flags student who has not turned in one or more assignments	List of support resources provided to student. Individual follow up from advisor or SAS staff may occur
Poor Attendance	Flags student who is not attending class on a regular basis	List of support resources provided to student. Individual follow up from advisor or SAS staff may occur
Never Attended	Flags student who has never attended (or logged in)	Provides student with info on financial implications of non attendance. Individual follow up from advisor or SAS staff may occur
Low Test Scores	Flags student who has low grades on recent test, quiz, or other assignment	Invitation to tutoring and list of academic resources provided. Individual follow up from ESP, advisor, or other staff may occur

Other Alert Types

Alert Type	Appropriate Use	Intervention
Citrix/UMapps Issue	Flags student who is having issues with Citrix/UMapps	Automated email with support links
eCourseware Issue	Flags student who is having issues with eCourseware	Automated email with support links
LaunchPad Issue	Flags student who is having issues with LaunchPad	Automated email with Macmillan support links
MyLab Math Issue	Flags student who is having issues with MyLab Math	Automated email with Pearson support links
No Internet, Computer, or Device Access	Flags student who does not have access to a computer, internet, or other necessary device	Automated email with info on laptop loaner program
No Textbook or Access Code	Flags student who cannot afford required textbook or access code	Automated email with info on emergency fund application
Other	Flags student with other issues- PLEASE SPECIFY IN COMMENTS	Varies based on specific concerns instructor shares