

**Tom Tiger**  
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## Education

**University of Memphis** – Memphis, TN  
**Bachelor of Science in Education**, Minor in Spanish  
**GPA: 3.8 | Expected Graduation:** May 2026

## Professional & Volunteer Experience

### Community Relations Specialist

*St. Jude Children's Research Hospital – Memphis, TN*

*August 2023 – Present*

- Coordinated 12+ community outreach initiatives, increasing event participation by 40% year-over-year.
- Managed a donor communication strategy that led to a 15% growth in repeat donor engagement.
- Facilitated campus tours and educational programs, engaging over 500 community members and local students.
- Collaborated with internal departments to align outreach messaging, enhancing brand consistency by 25%.
- Trained and supervised 10 new volunteers to ensure consistent delivery of outreach services.

### Substitute Teacher

*Shelby County Schools – Memphis, TN*

*January 2021 – July 2023*

- Taught K–8 classrooms across 8 schools, maintaining 95% classroom management effectiveness based on teacher feedback.
- Delivered instructional content in core subjects, achieving 90% lesson plan fidelity during teacher absences.
- Adapted materials for students with IEPs and ELL learners, improving student participation by 30%.
- Developed daily classroom reports that enhanced communication between teachers and school administrators.
- Promoted positive behavior support techniques, resulting in a 20% reduction in disciplinary referrals.

### Teacher's Aide

*Springdale Elementary School – Memphis, TN*

*August 2019 – December 2020*

- Supported instruction in a 2nd-grade classroom of 24 students, improving reading fluency by 18% over the academic year.
- Delivered one-on-one and small group academic support to students needing remediation.
- Assisted in classroom behavior management, helping decrease classroom disruptions by 25%.
- Created bilingual learning materials in English and Spanish to support language acquisition.
- Collaborated with lead teacher on parent communication strategies that improved parent engagement by 40%.

### **Volunteer**

*American Red Cross – Memphis, TN*

*May 2021 – Present*

- Supported logistics and intake for 15+ blood drives, helping collect over 300 usable pints of blood.
- Provided disaster relief information to 100+ families during emergency outreach events.
- Coordinated volunteer schedules to improve staffing coverage and increase efficiency by 20%.
- Delivered public education presentations to local schools and churches on disaster preparedness.
- Recognized as “Volunteer of the Month” in March 2023 for leadership during tornado response efforts.

## **Campus Involvement**

### **Student Council Member**

*University of Memphis Student Government Association*

*August 2022 – Present*

- Spearheaded the "Future Educators Summit," attracting 150+ attendees and 10 guest speakers.
- Represented the College of Education in council meetings, voicing concerns and ideas on behalf of over 600 students.
- Worked with campus administration to improve classroom technology access across 3 academic buildings.

### **Fraternity Life – Beta Sigma Chapter**

*University of Memphis*

*August 2021 – Present*

- Served as Academic Chair, increasing chapter GPA by 0.4 points through tutoring and study halls.
- Organized community service events, contributing over 200 hours of service annually.

- Led diversity and inclusion workshops that helped improve chapter cultural competency scores by 30%.
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## **Skills**

- **Instructional Tools:** SmartBoard, Kahoot, ClassDojo
- **Software Proficiency:** Microsoft Word, PowerPoint, Excel, Google Docs, Google Slides, Canva
- **Design Tools:** Adobe Illustrator, Adobe Acrobat
- **Languages:** Conversational Spanish (Intermediate proficiency)